



HOW WE DO WHAT WE DO

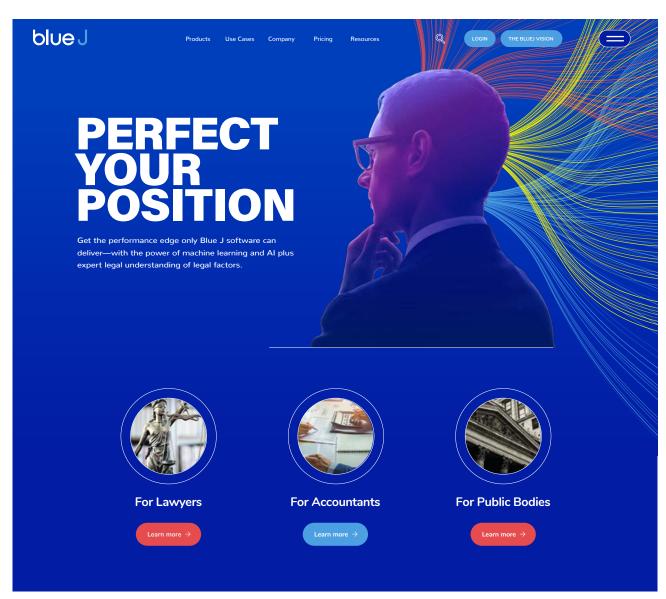
**SCIENCE-BASED,** POSITIVE ENGAGEMENT REDEFINES THE COLLECTION EXPERIENCE.



FEW EXPERIENCES ARE MORE DREADED
—AND MORE COUNTERPRODUCTIVE
—THAN THE COLLECTIONS CALL.
OR MORE COUNTERPRODUCTIVE.

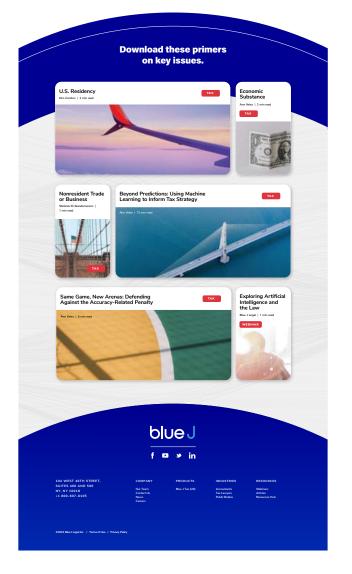
Mend is a digital-first collection agency, built on a powerful platform that combines behavioral science with advanced data analysis to help customers mend their finances-and help companies protect their brands.



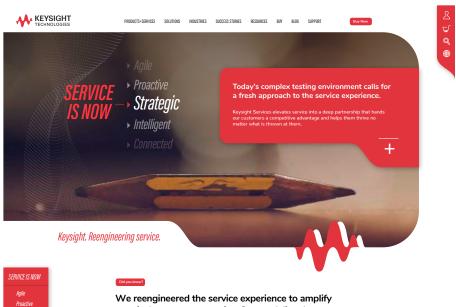












your in-house competencies. So you deliver better results, consistently.

Today's complex testing environment calls for a fresh approach to the service experience. Bridge the gap between your organization's competencies and the dynamic demands of testing, compleme and qualify assurance with stategic customer care and service. Reysight Services augment your in-house expertise and empower engineers with direct access to Keysight's global knowledge capital and resources.

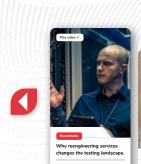
That's service made strategic.



What reengineering services means to us...and to our



I'M INTERESTED IN LEARNING HOW KEYSIGHT SERVICES CAN GIVE ME A STRATEGIC EDGE.







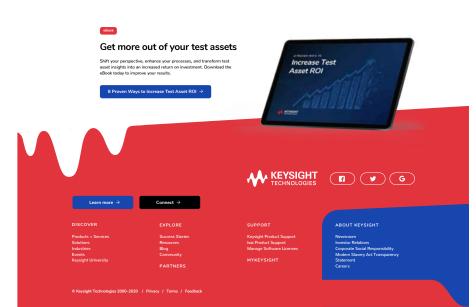




Put Technical Support Front and Center:

Pave the Way for a Smooth Migration to 5G







### Calibration Services

How can you unlock the hidden potential you know lies within your company? With Keysight Services' cultivation services, cengineered. Keysight's calibration services consolidate your laboratory calibration services consolidate your laboratory calibration services consolidate your laboratory calibration services with a single frusted partner to improve operational performance while reducing complexity and costs. We work with you to create an agile, customized solution

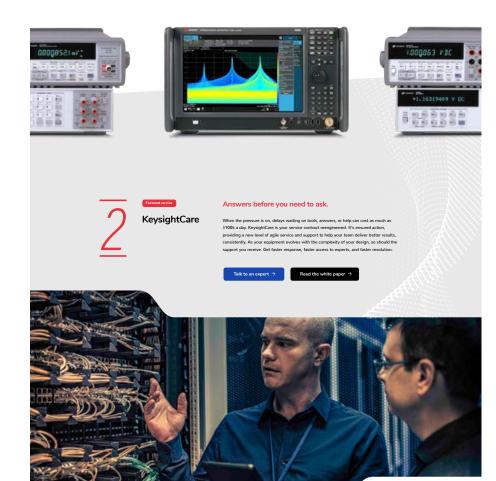
Talk to an expert  $\Rightarrow$  Read the white paper  $\Rightarrow$ 

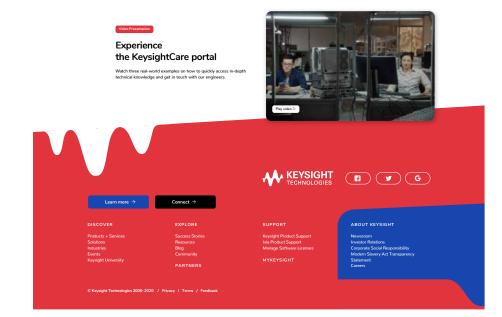


Transform hidden challenges into business opportunity

### **Keysight One-Stop Calibration Services**

CONSOLIDATE YOUR LABORATORY CALIBRATION SERVICES WITH A SINGLE TRUSTED PARTMER. ONE-STOP CALIBRATION SERVICES PROVIDES A UNIFIED CALIBRATION SOLUTION FOR BOTH KEYSIGHT AND NON-KEYSIGHT TEST EQUIPMENT.



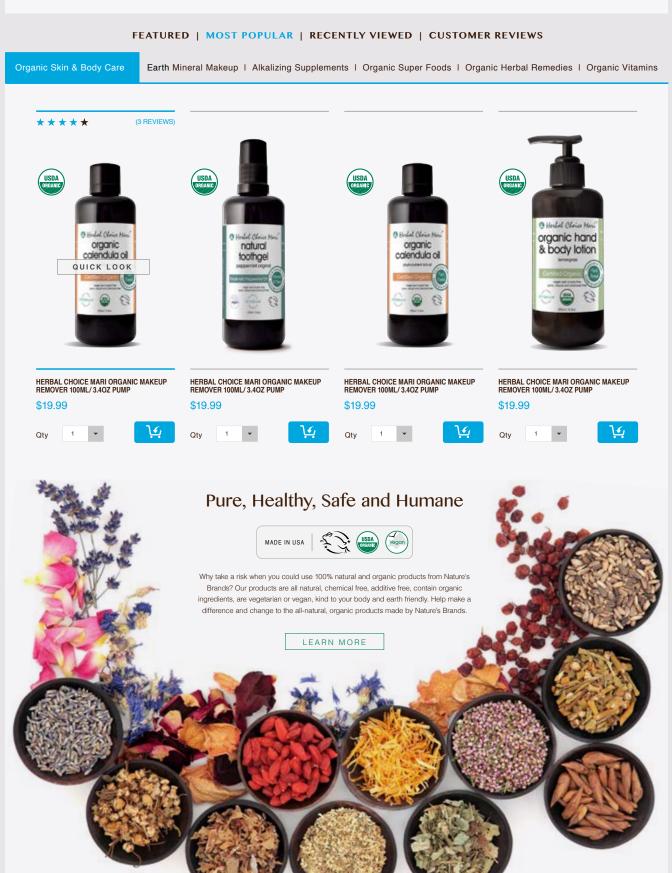


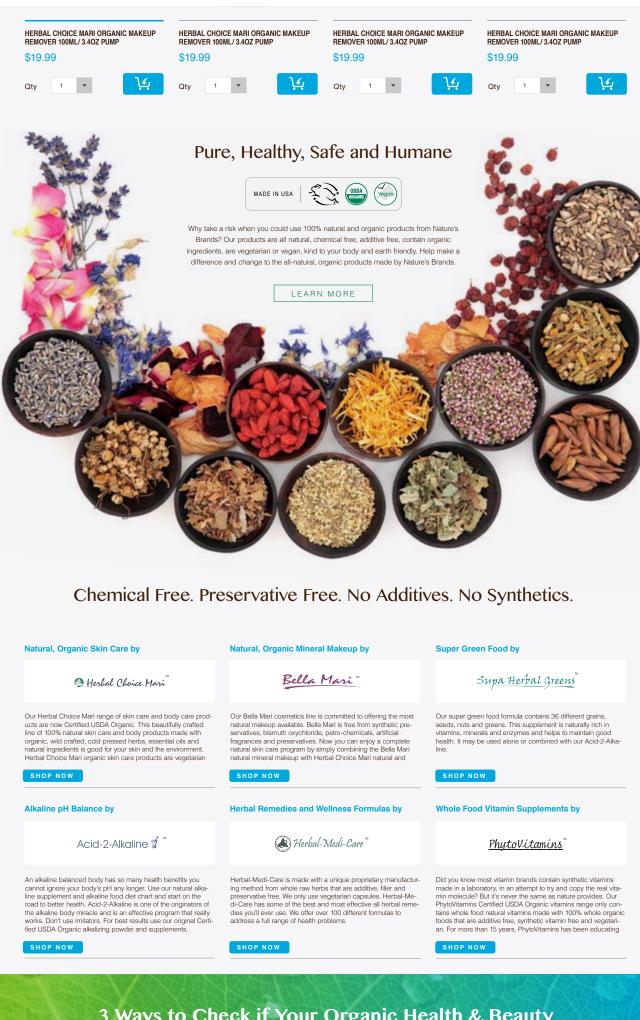
**Points** Home > Points John Crozel 36,526.5 - 2,850.0 1517061 1512533 jcrozel@me.com **₹ 7.00%** Since last month ₹ 7.00% Since last month INDIVIDUAL PROGRAM POINTS PER MONTH TOTAL POINT PER MONTH Oct Nov Dec Points: 300 p Leader Bonus Points Mentor Bonus Points Get 3 Bonus Point Adjustment 7,937.5 6,297.0 750 25,142.0 + 200 Points This month + 200 Points This month + 150 Points This month + 25,142 Points This month ↑ 7.00% Since last month → 7.00% Since last month ↑ 7.00% Since last month 1 7.00% Since last month COMMISSIONS Bellow are listed all the transactions that have qulified for a Points Bonus. Search: Member First = Period ID = **Member Last** Period Name 1523392 Louisa Sigurdardottir 2170 Commision Period 2018-11-01 through 2018-11-30 0 1523392 Commision Period 2018-12-01 through 2018-12-31 Louisa Sigurdardottir 2171 1523392 Commision Period 2019-01-01 through 2019-01-31 Louisa Sigurdardottir 2172 1523392 Louisa 2173 Commision Period 2019-02-01 through 2019-02-28 Sigurdardottir 1523392 Commision Period 2019-04-01 through 2019-04-30 Louisa Sigurdardottir 2175 0 1523392 Louisa Sigurdardottir 2176 Commision Period 2019-05-01 through 2019-05-31 1523392 Sigurdardottir Commision Period 2019-05-01 through 2019-05-31 **Leader Bonus** Mentor Bonus + 30 1523392 Commision Period 2019-06-01 through 2019-06-30 2177 Louisa Sigurdardottir 1523392 Louisa 2178 Commision Period 2019-07-01 through 2019-07-31 Sigurdardottir 1523392 Louisa Sigurdardottir 2180 Commision Period 2019-09-01 through 2019-09-30 1523392 Sigurdardottir Commision Period 2018-08-01 through 2018-08-31 Louisa 2167 3 4 5 ... 35 > Showing 1 to 10 of 344 entries **POINTS USED** Search: Show 10 + entries Order ID 💠 Description Order Price + **Points Used Order Date** Order Total 0.00 109190 Monthly Membership Dues 2019-08-01T05:00:00.000Z 150.00 - 150.00 109191 2018-09-01T05:00:00.000Z Monthly Membership Dues 150.00 - 150.00 0.00 109192 Monthly Membership Dues 2018-10-01T05:00:00.000Z 150.00 - 150.00 0.00 109193 2018-11-01T05:00:00.000Z 150.00 - 150.00 0.00 Monthly Membership Dues 109194 0.00 2018-12-01T06:00:00.000Z 150.00 - 150.00 Monthly Membership Dues Monthly Membership Dues 2019-01-01T06:00:00.000Z - 150.00 0.00 109195 150.00 Monthly Membership Dues 109196 2019-02-01T06:00:00.000Z 150.00 - 150.00 0.00 109197 2019-03-01T06:00:00.000Z 150.00 - 150.00 0.00 Monthly Membership Dues 109198 Monthly Membership Dues 2019-04-01T05:00:00.000Z 150.00 - 150.00 0.00 109199 Monthly Membership Dues 2019-05-01T05:00:00.000Z 150.00 - 150.00 0.00 POINTS ADJUSTMENT Bellow are listed all the transactions where Points have been Adjusted. **Points** ID Date Memo Mar 25, 2020 + 25,142.00 Roll over points from the legacy system. Point total as of August 2018 ACTIVE MEMBERS INACTIVE MEMBERS View View













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get email updates Nature's Brands delivers the latest in skin care right to your inbox.

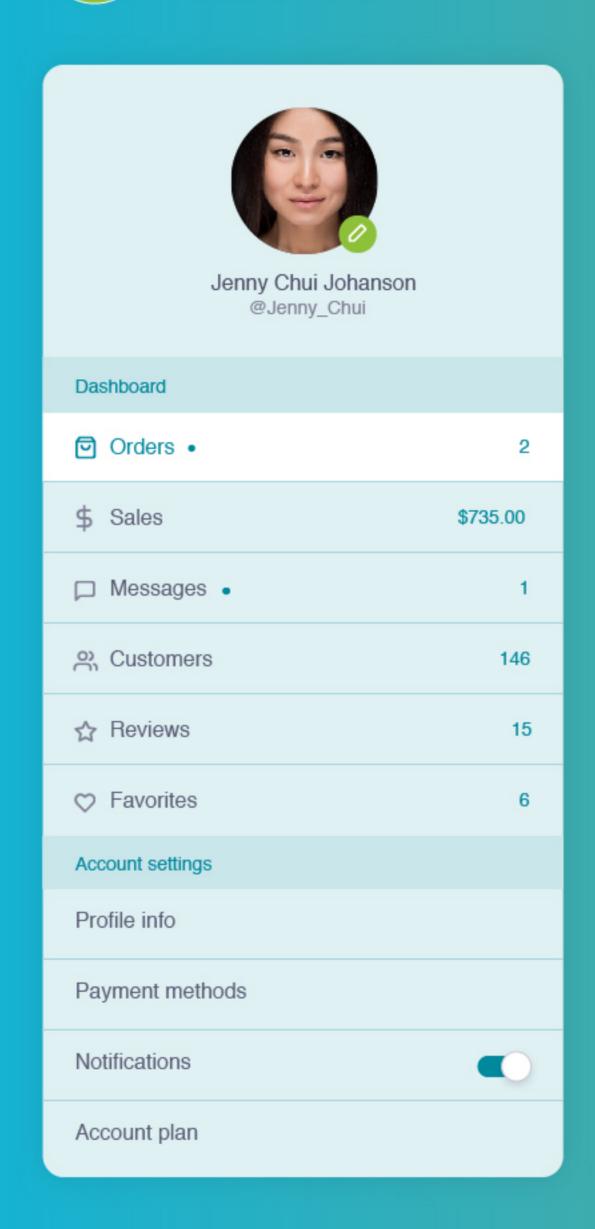


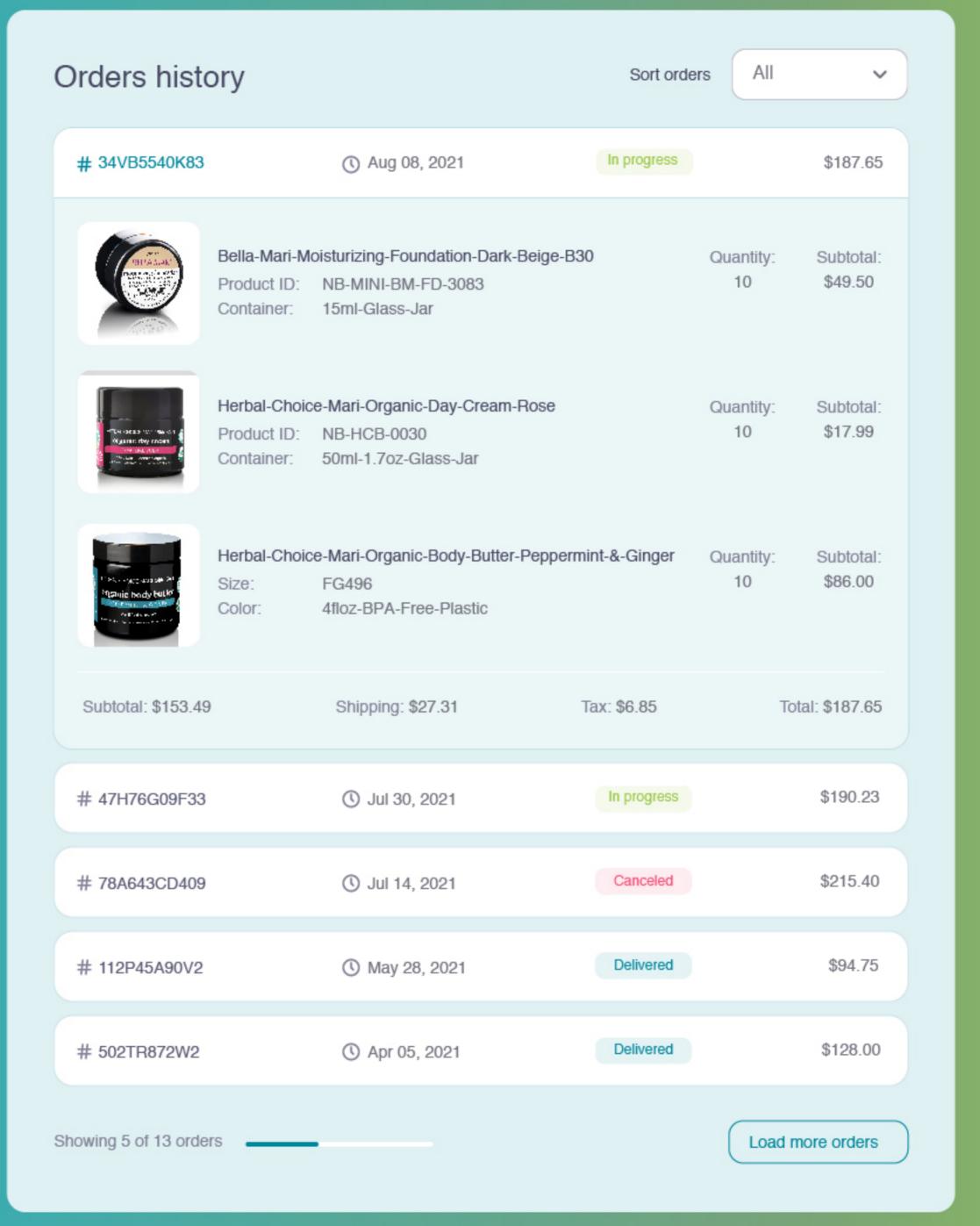
MINERAL EARTH MAKEUP ALKALIZING SUPPLEMENTS

ORGANIC SUPER FOODS ORGANIC HERBAL REMEDIES















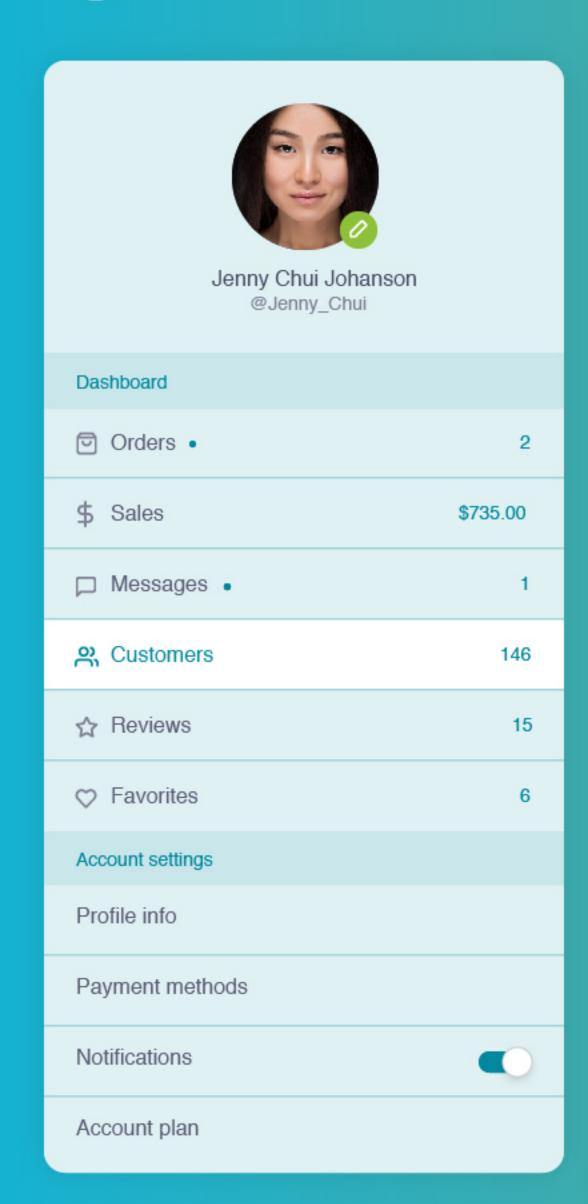


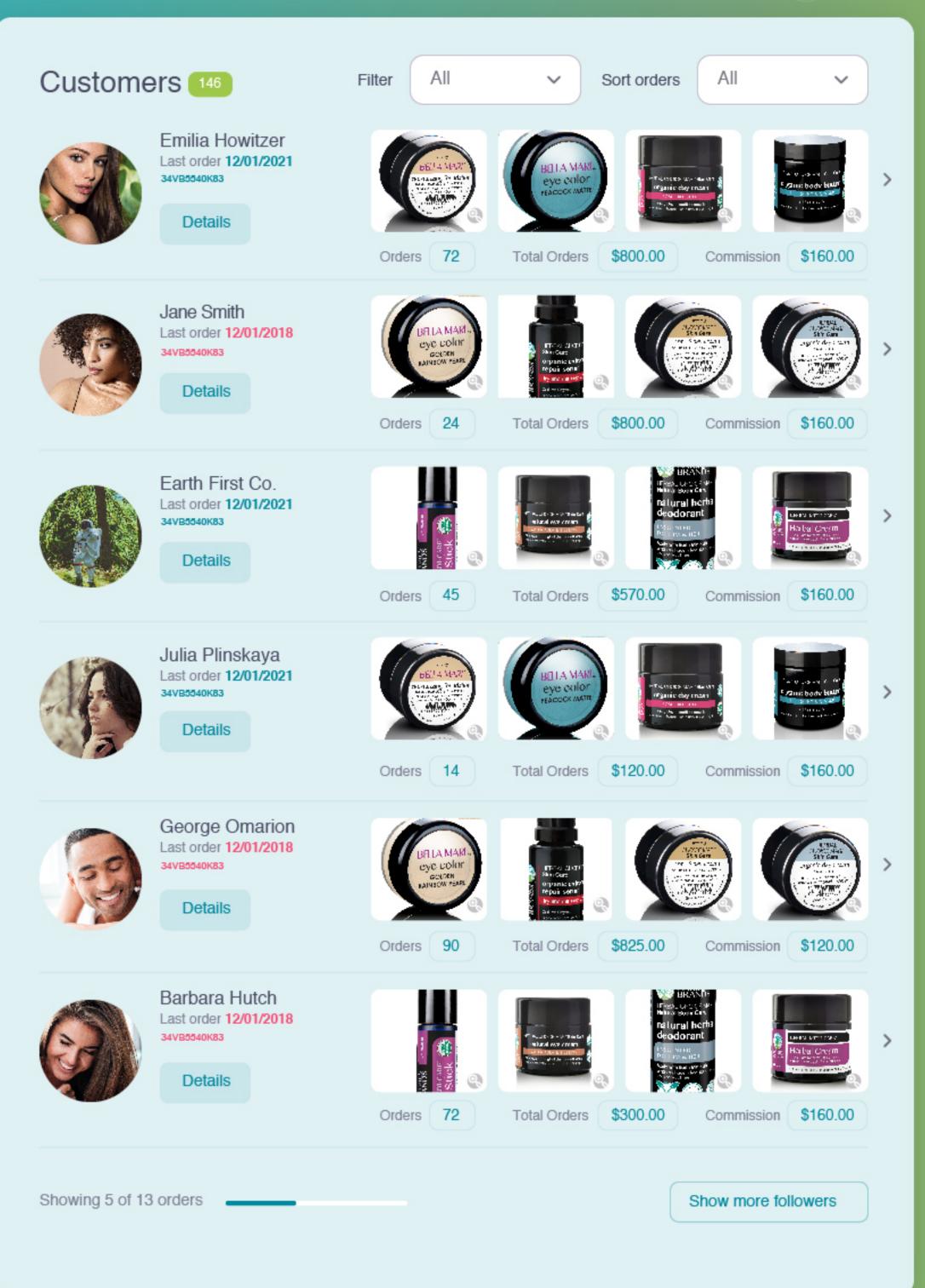
MINERAL EARTH MAKEUP ALKALIZING SUPPLEMENTS

ORGANIC SUPER FOODS ORGANIC HERBAL REMEDIES













MINERAL EARTH MAKEUP

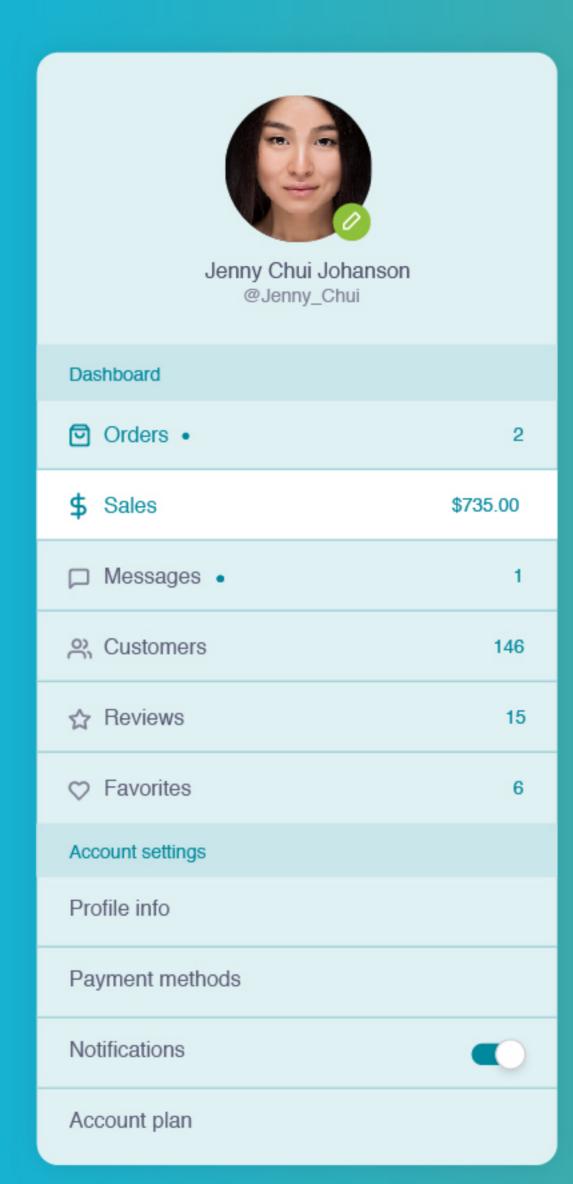
**ALKALIZING** SUPPLEMENTS

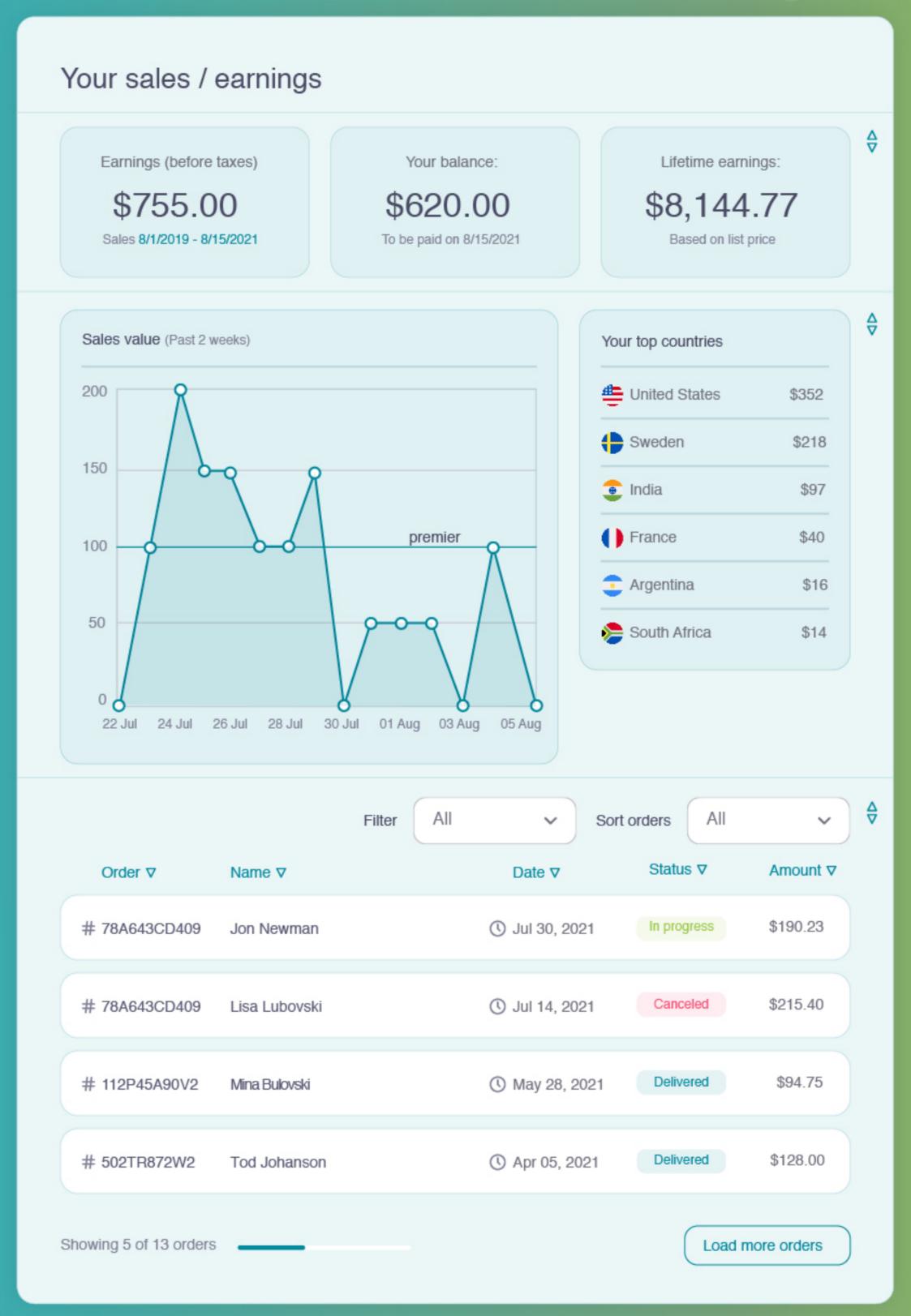
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MINERAL EARTH MAKEUP ALKALIZING SUPPLEMENTS

ORGANIC SUPER FOODS

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Jenny Chui Johanson @Jenny_Chui	
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Notifications	

Account plan

### Reviews 15





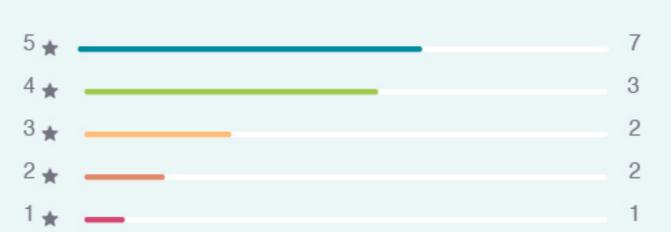


### Herbal-Medi-Care

ORGANIC HERBAL REMEDIES

### Sub-brand rating: ★★★☆

4.2 based on 15 reviews



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### ★★★★ for Bella Mari Moisturizing Foundation - 15ml/0.5oz

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### ★★★☆☆ for Bella Mari Eye Color Golden Peacock Matte

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Jane Smith 3 days ago



eye color

PEACOCK MATTE

### ★★★☆☆ for Bella Mari Eye Color Golden Rainbow Pearl

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Jane Smith 3 days ago



### ★★★☆☆ for Bella Mari Eye Color Golden Rainbow Pearl

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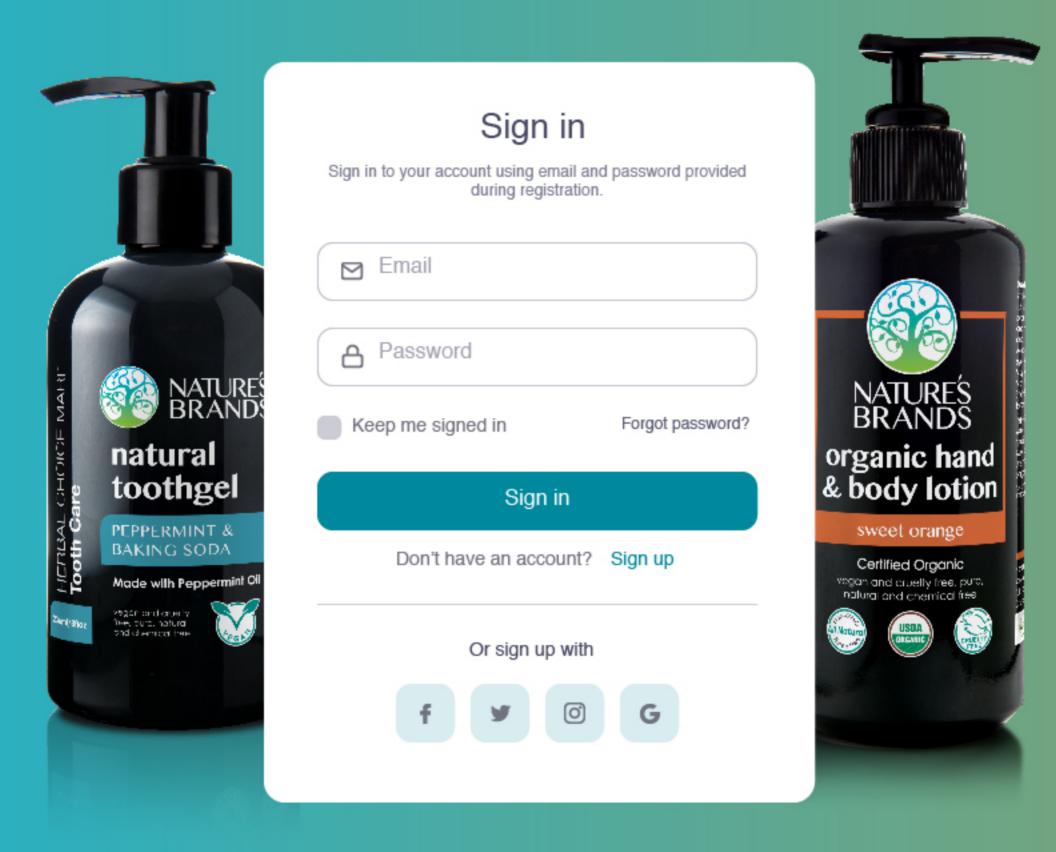
Jane Smith 3 days ago

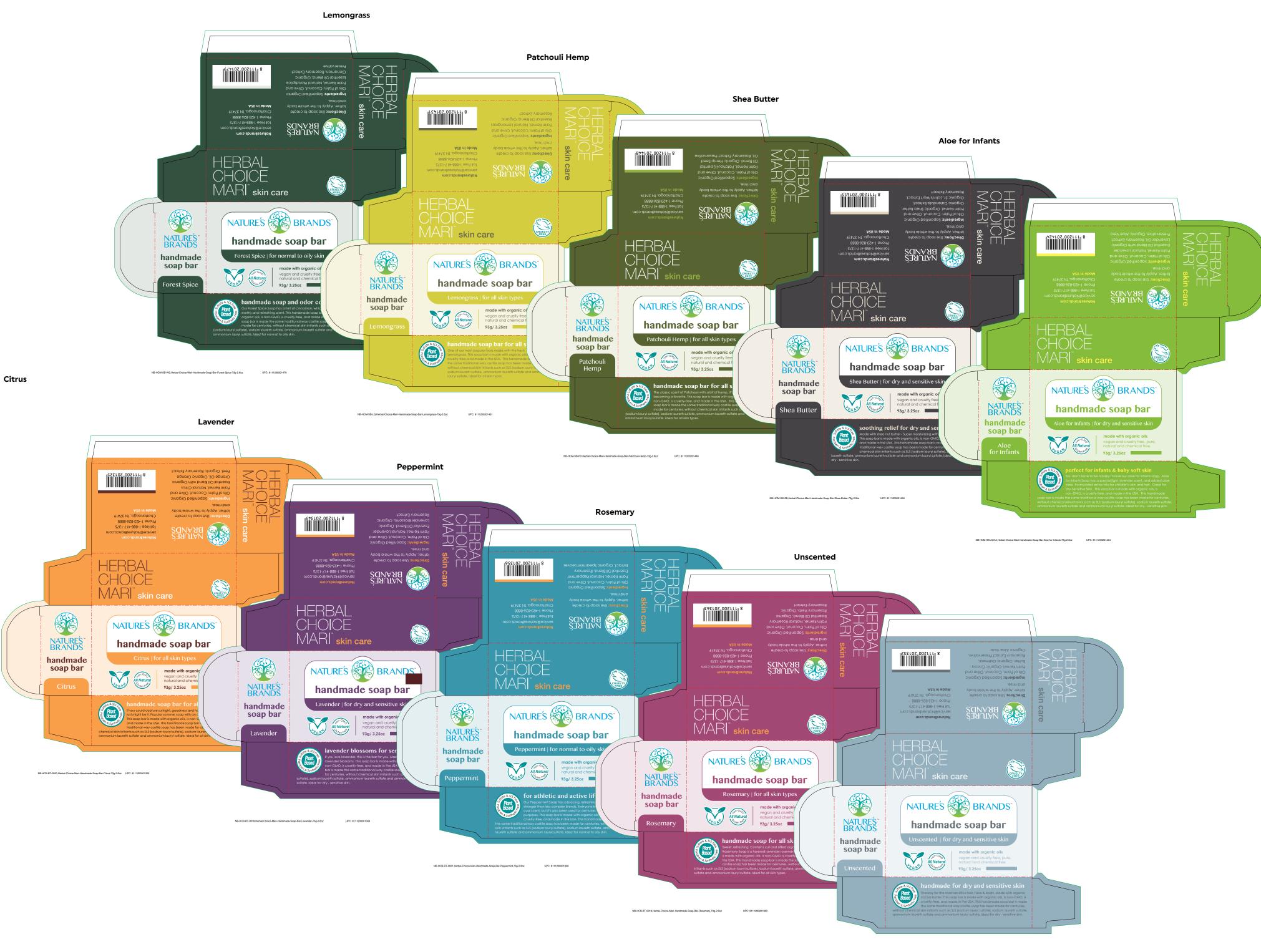
Showing 3 of 15 reviews

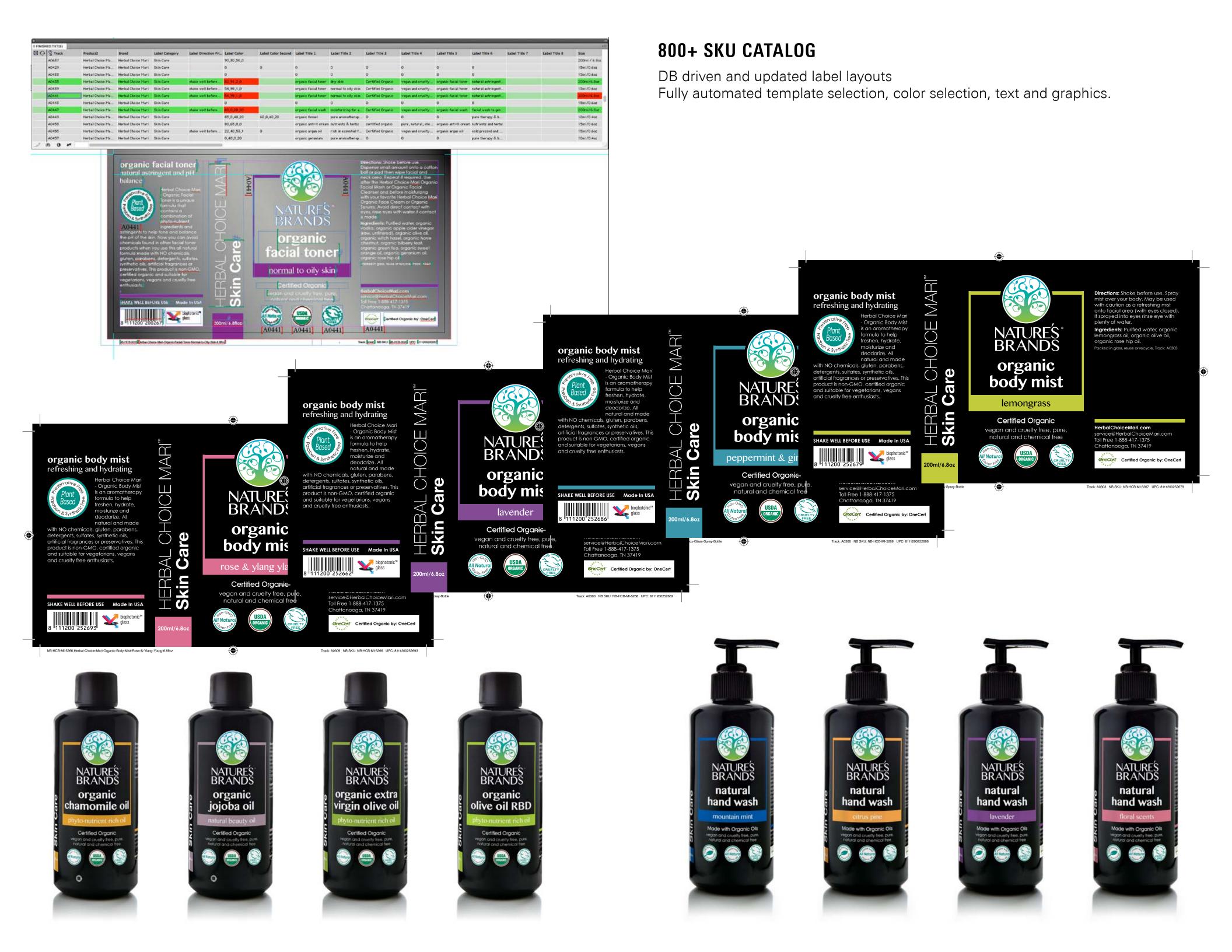
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MINERAL EARTH MAKEUP ALKALIZING SUPPLEMENTS ORGANIC SUPER FOODS ORGANIC HERBAL REMEDIES









Organic Whole Food Vitamins by:

### **PhytoVitamins**

Did you know most vitamin brands are synthetic vitamins made in a laboratory, in an attempt to try and copy the real vitamin molecule? But it's never the same as nature provides. Our PhytoVitamins are Certified USDA Organic. They are 100% whole food natural vitamins, free from additives and synthetics of any kind. PhytoVitamins pioneered truly whole food vitamins over 20 years ago.



Alkaline pH Balance by:



efits, you cannot ignore your body's pH any longer. Use our natural alkaline supplement and alkaline food diet chart and start on the road to better health Acid-2-Alkaline pioneered the alkaline body miracle and is a proven effective program for pH balance. Don't use imitations. For best results use our original Certified USDA Organic alkalizing formula.



Organic Super Greens by:

### Supa Herbal Greens ™

Our super green food formula contains 36 different grains, seeds, nuts and greens. This supplement is naturally rich in vitamins, minerals and enzymes and helps to maintain good health. Boost your nutrition levels with our super-healthy Herbal Greens Blend. It's 100% natural and contains only raw, Organic non-GMO food. Supa Herbal Greens may be used alone or combined with our Acid-2-Alkaline.



Organic Herbal Remedies by:

### Herbal-Medi-Care

Herbal-Medi-Care is made with a unique proprietary manufacturing method from whole raw herbs that are additive, filler and preservative free. And we only use vegetarian capsules. Our Herbal-Medi-Care line has some of the best and most effective all-herbal remedies you'll ever use. We offer over 30 different formulas for a full range of health problems.

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9 9

Organic Hair Care & Hair Styling

If You Don't Want Chemicals, Use Natural Hair Care Products made by Herbal Choice Mari. Try our 100% Natural, Detergent Free and Sodium L. Sulfate (SLS) Free Shampoos.

USDA Organic

Plant Based

Bottle (Made with Organic)

Also available natural herbal body wash:



### Organic Hand & Body Moisturizing

Additional natural herbal shampoos: eucalyptus & fennel, green tea & peppermint, lavender & calendula, lemongrass & ginger, rosemary & chamomile, sage & thyme, tea tree and unscented

organic

personal

Sweet Orange & Cranberry 236ml/ 8d Squeeze Bottle (Mad with Organic)

USDA Organic

Organic Conditioning Rinse for Normal to Oily Hair 236ml/ 8oz Squeeze Bottle

**Also available** for Dry Hair

HERBAL

MARI

Glass Jar





### Deodorant & **Body Mist**

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Our Herbal Choice Mari range of skin care and body care products

are Certified USDA Organic. This beautifully handcrafted line is 100% natural, made with organic, wild crafted, cold pressed herbs, essential

oils and natural ingredients. Good for your skin and the environment. Our organic skin care products are vegetarian and vegan, which means

Organic Toothgel and Oral Care

Line that is Free from SLS, Saccharin, Fluoride and Chemicals

they are animal and insect cruelty-free. Feel the difference on your skin!

Lotion Sweet Orange 200ml/ 6.8oz Glass Pump Bottle



Unscented 100ml/ 3.4oz Spray Bottle





Also available citrus floral scen



6.8oz Glass Spray

Also available organic body

Additional size: 100ml / 3.4oz Glass Spray Bottle

### Organic Facial Washes, Cleansers, Scrubs

Organic Facial Wash, Facial Cleansers, Organic Face Toners, Organic Exfoliating Facial Scrubs, Natural Facial Mask, Natural Acne Spot Treatment and Organic Makeup Remover Free of Any Synthetic Preservatives or Chemicals.

itural facial mask













Long-Lasting, Great Value

Our super-mild handmade soap bars are

made from a hypoallergenic vegetable base of

oils, we use natural, aromatherapy essential

oils and botanical extracts to enhance the effects of this moisturizing soap base on your

organic Coconut, Palm, Olive and Palm Kernel

Natural and Organic

skin. All bars are facial quality.

Soap Bars

### Organic Creams, Moisturizers, and Serums



Organic Face Serums, Organic Creams, SPF Moisturizers. Eye Cream and Anti-Wrinkle



Unscented 50ml/ 1.7oz Glass Jar

Also available: rose like scent, and sweet orange

100ml/ 3.4oz Glass Pump

Extreme Repair Serum Dry and Damage Skin 100ml/ 3.4oz Glass Pump Bottle

Serum Normal and Oily Skin Dry Skin 100ml/ 3.4oz Glass Pump Bottle

ganic extreme organic skir

9 😑 🖲

Skin Rejuvenator Normal to Oily Skin 100ml/ 3.4oz Glass Pump Bottle

### Natural Sun Screens

9 9

Lotions offer skin protection from the sun without nano-particles or chemicals. Made with organic ingredients. No petroleum based ingredients. Cruelty-free, yegan and vegetarian. Free from oxybenzone and octinoxate. Free from synthetic fragrances or dyes. Free from gluten, dairy, soy, corn, non-GMO. Free from phthalates, parabens, preservatives. Free from beeswax, contains no insects or animal ingredients Our SPF-15 and SPF-30 rating has been tested for verification.



Natural SPF-15 Day Cream Translucent White 50ml/ 1.7oz Glass Jar Also available: Dark Honey, Light Ivory and Medium



spf-30 face &

Lotion Unscented SPF-30 Light Ivory 100ml/ 100ml/ 3.4oz Glass 3.4oz Glass Pump Bottle



Available in:

Rosemary, Shea Butter,

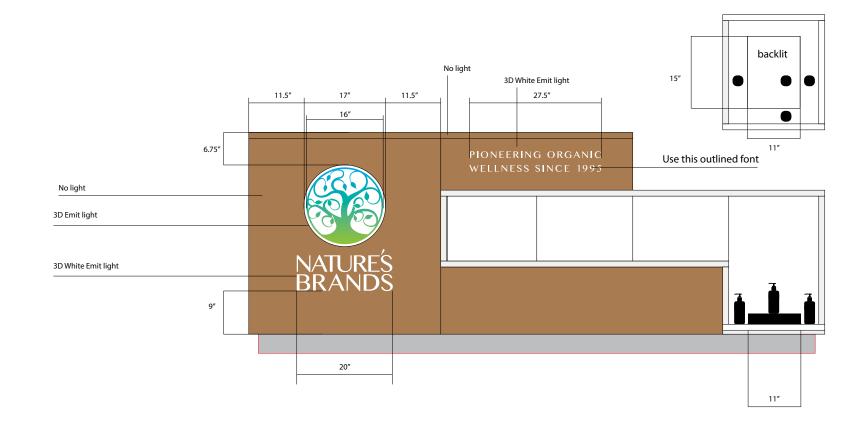


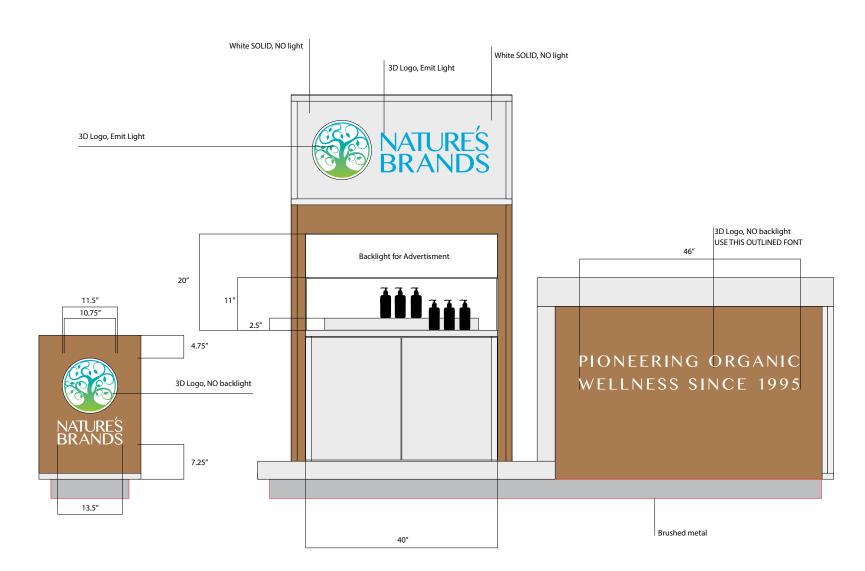


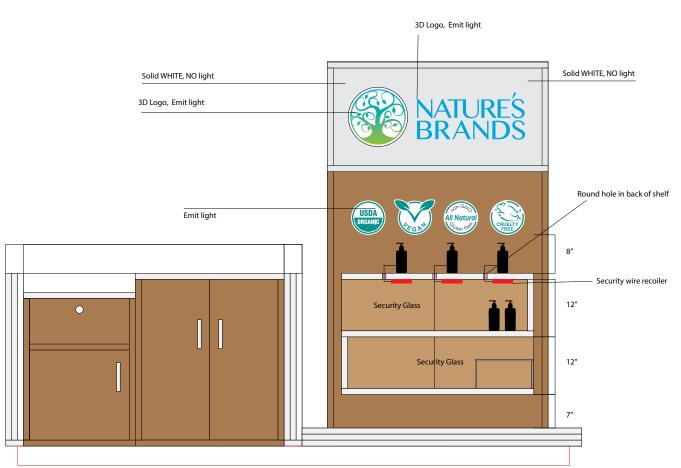


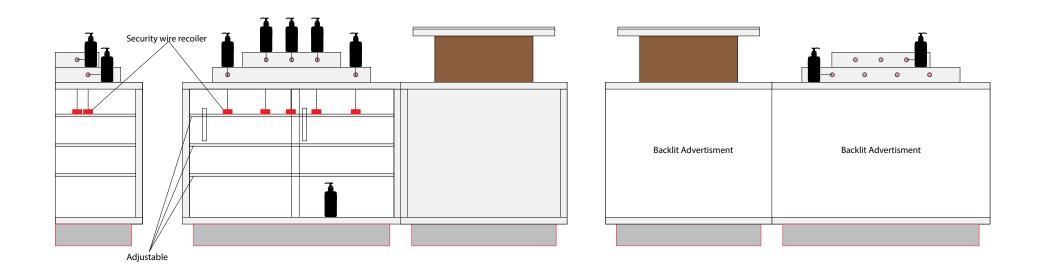
Organic Mouth Wash Concentra

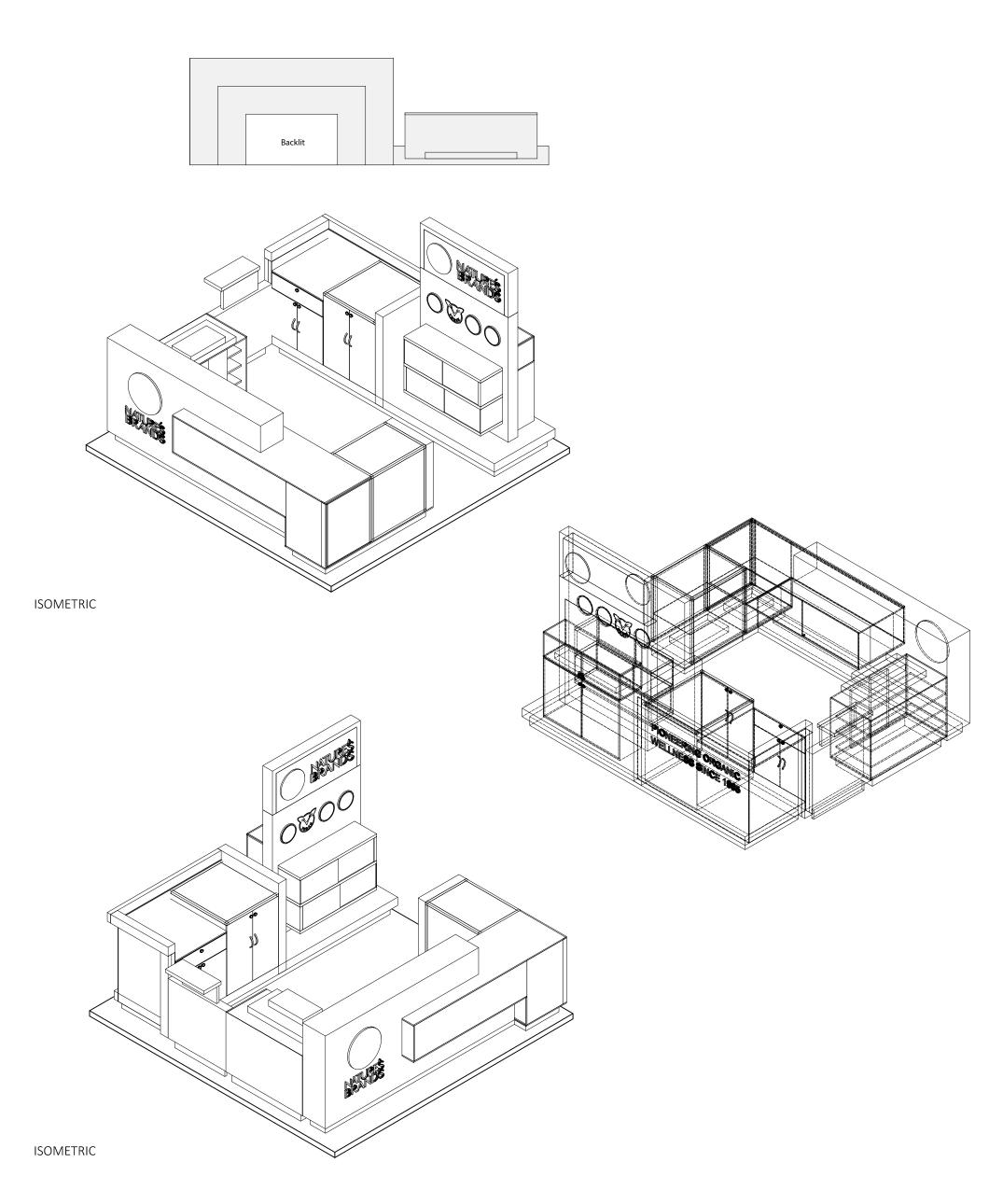
200ml/ 6.8oz Glass Bottle











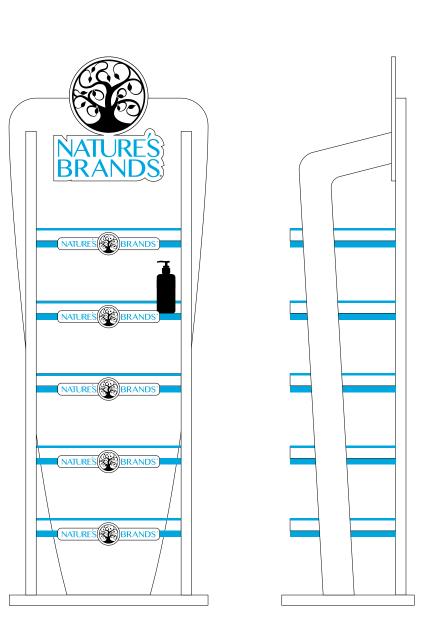














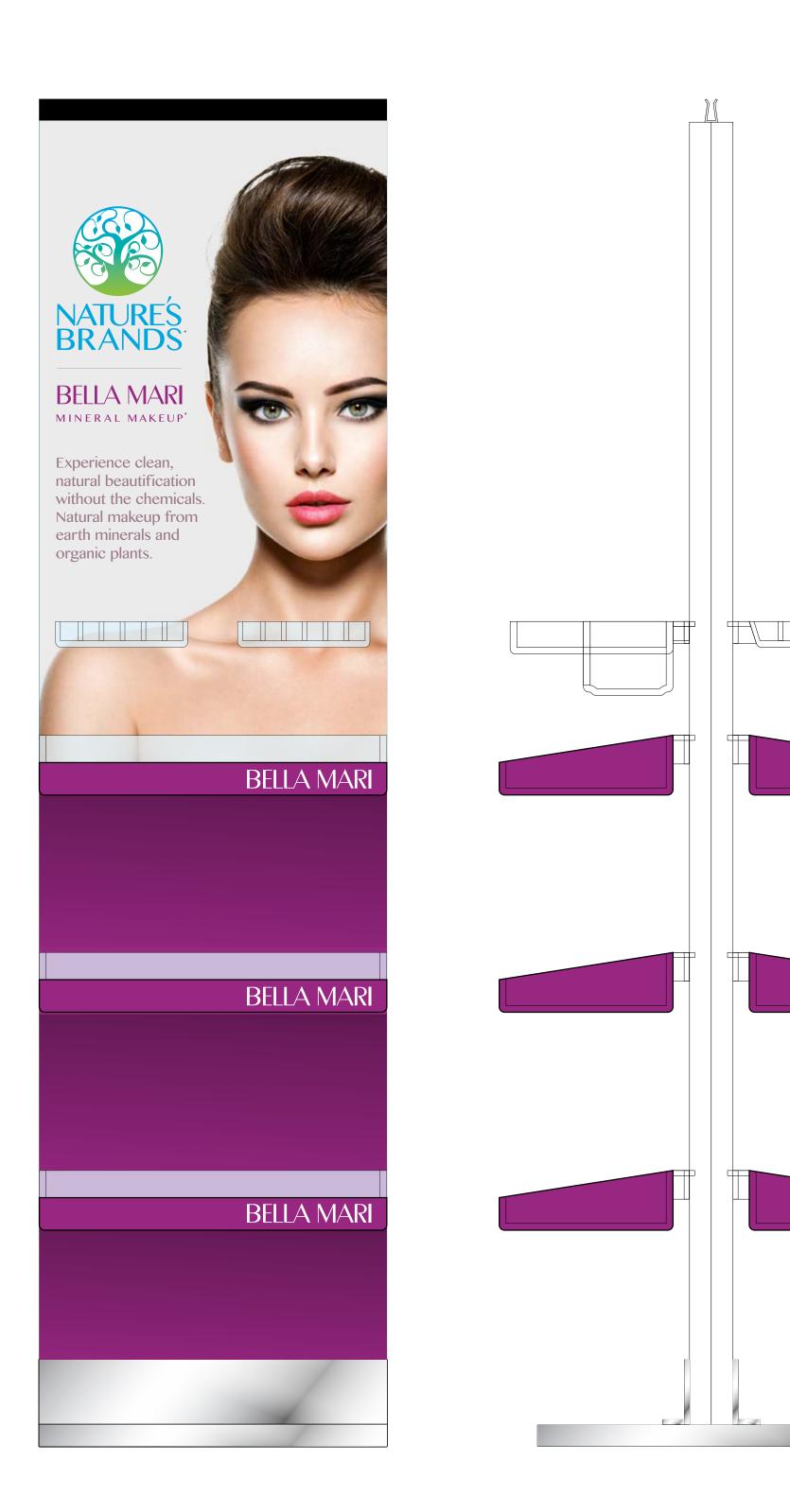


































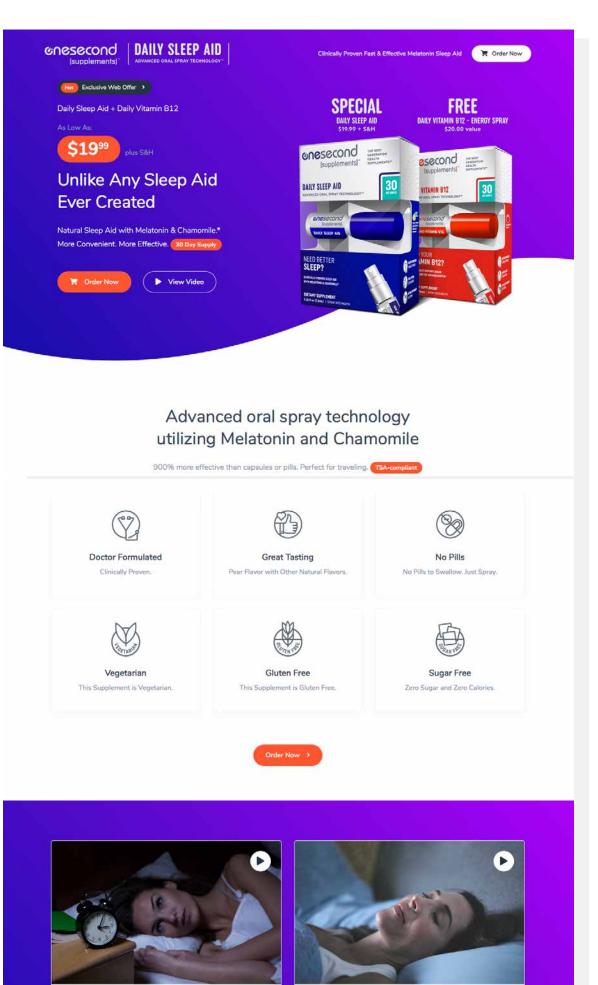




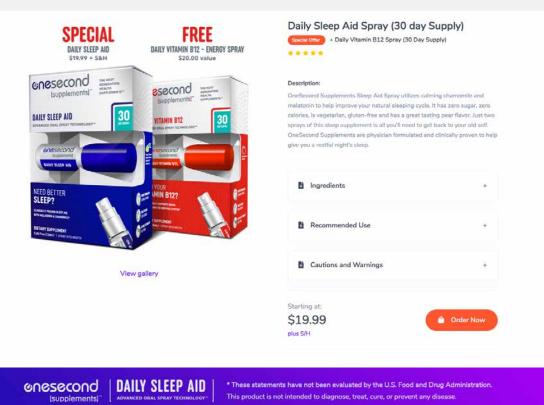










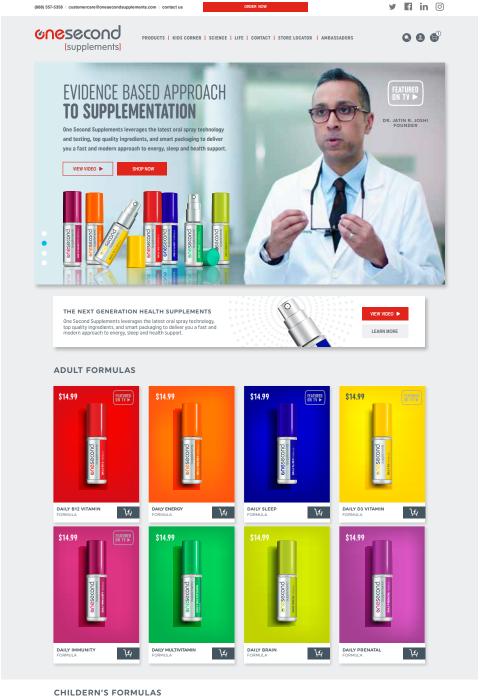


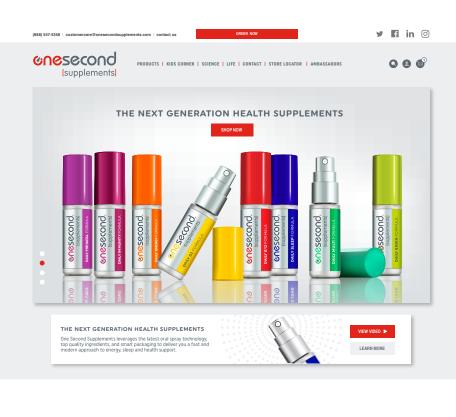
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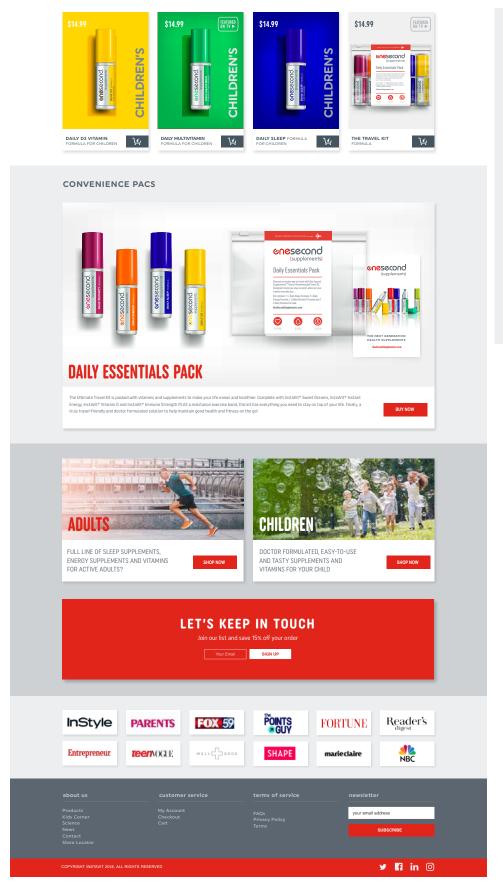














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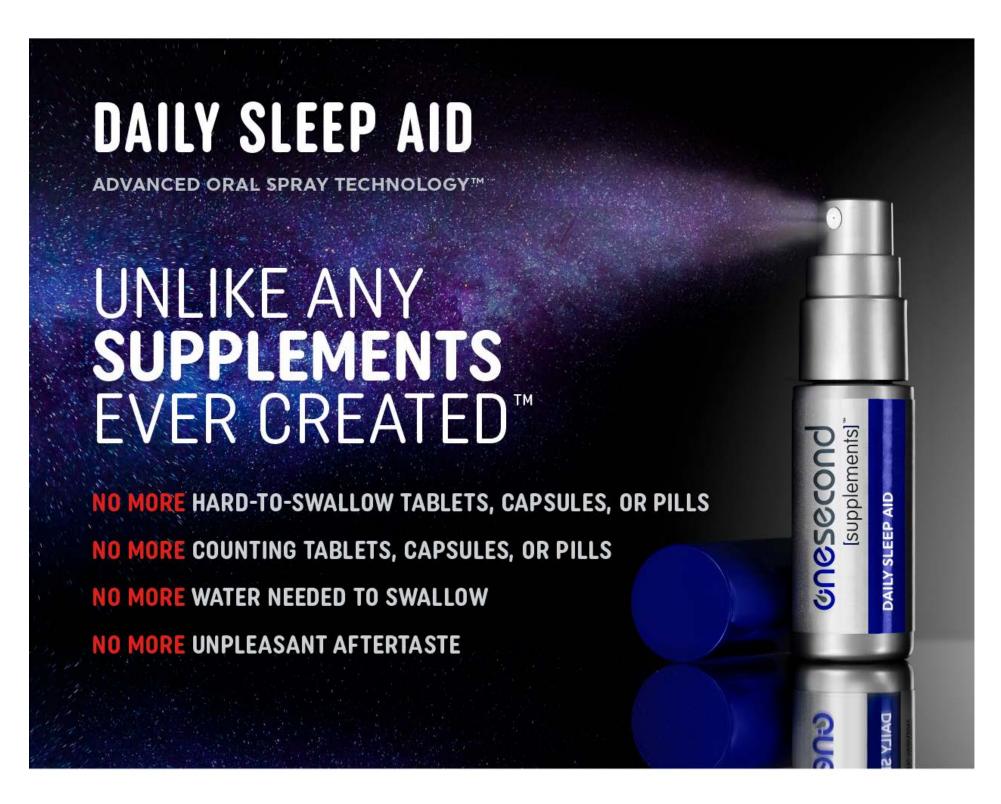
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HEALTH SUPPLEMENTS™

OneSecondSupplements.com



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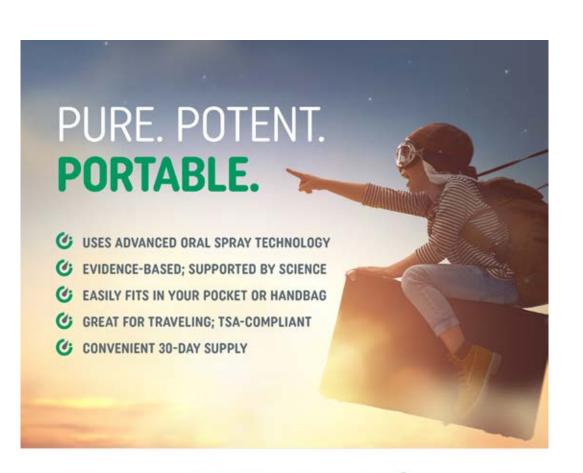
DIETARY SUPPLEMENT





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**BENEFITS** 



### **EXTRAORDINARY BENEFITS**

for people that want to "have, be or do" more in life

### NETWORKING

### Meet A Global Group of Like-Minded People

### EDUCATION Learn How to Improve Your Life

and Health

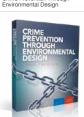
Girl Oriers a 12 lever mastery course. In list a twenty eight hour online course that literally gives you the keys to success and getting what you want out of life. As a GIN Member you will have access to Webinars from the world's premier speakers, teachers and trainers, on dozens of different topics. You will have access to the GIN Online Library with over one thousand hours of teaching and training from our world renounsed.

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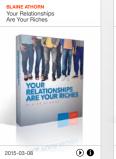
### LATEST WEBINARS









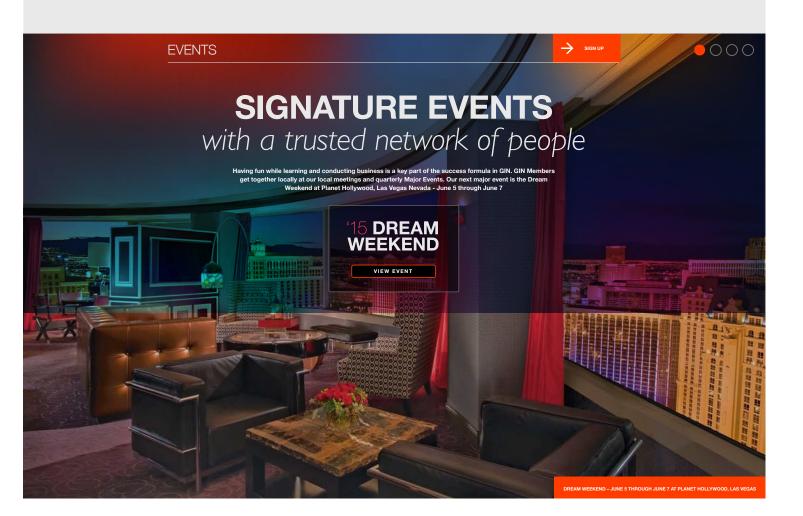






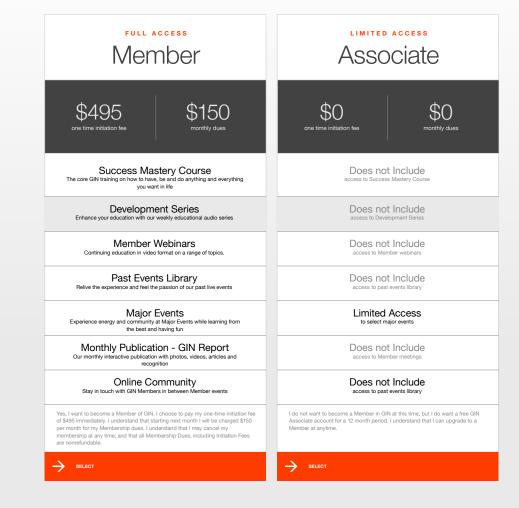


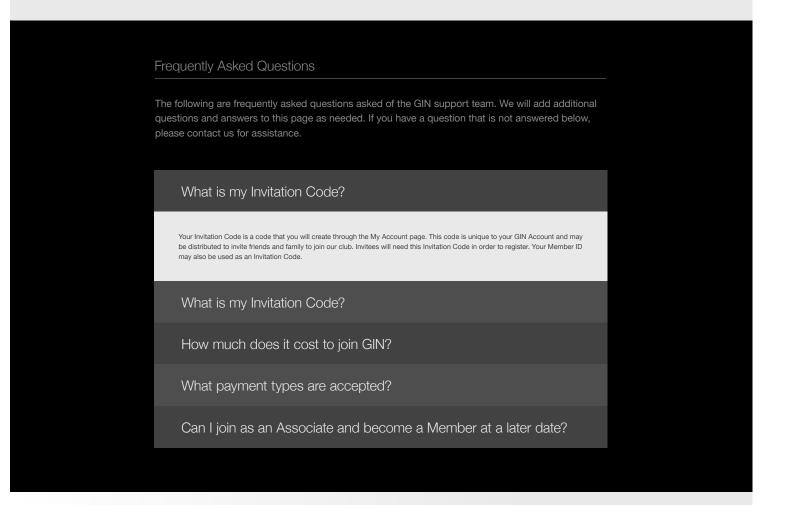
PART 1 PART 2 PART 3



### **MEMBERSHIP**

Signing up for the Global Information Network is simple! You can become a Member with full access to all of the great benefits of GIN for the NEW low price of \$495. You can also choose to sign up for a FREE Associate account with limited access to content and features. Explore the options below to determine what is the best fit for you!





### Connect with GIN

The following are frequently asked questions asked of the GIN support team. We will add additional questions and answers to this page as needed. If you have a question that is not answered below, please contact us for assistance.











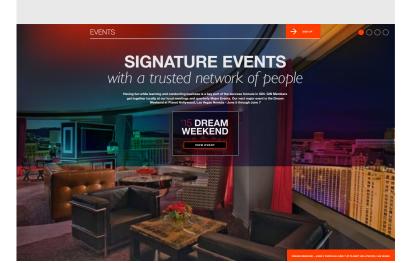
**EXTRAORDINARY BENEFITS** 

for people that want to "have, be or do" more in life









MEMBERSHIP

Member	Associate	
\$495 ora time intellidor has \$150 morthity dues	\$0 SO monthly dues	
Success Mastery Course The core GIN training on how to have, be and do anything and everything you want in life	Does not Include access to Success Mastery Course	
Development Series Enhance your education with our weekly educational audio series	Does not Include access to Development Series	
Member Webinars Continuing education in video format on a range of topics.	Does not Include access to Member evolvium	
Past Events Library Relive the experience and feel the passion of our past live events	Does not Include access to past everts library	
Major Events Experience energy and community at Major Events while learning from the best and having fan	Limited Access to select major events	
Monthly Publication - GIN Report Our monthly interactive publication with photos, videos, articles and recognition	Does not Include access to Member meetings	
Online Community Stay in touch with GIN Members in between Member events	Does not Include access to past everts library	
Yes, I want to become a Member of CRN. I choose to pay my one-dime initiation fee of \$400 immediately. I understand that starting not morn's will be charged \$100 per morth for my Membership due, incorderated that improve proceed my exemptions are proceeding to the control of the control	I do not want to become a Member in GRV at this time, but I do want a free GRV Associate account for a 12 month period. I understand that I can upgrade to a Member at anytime.	
→ select		

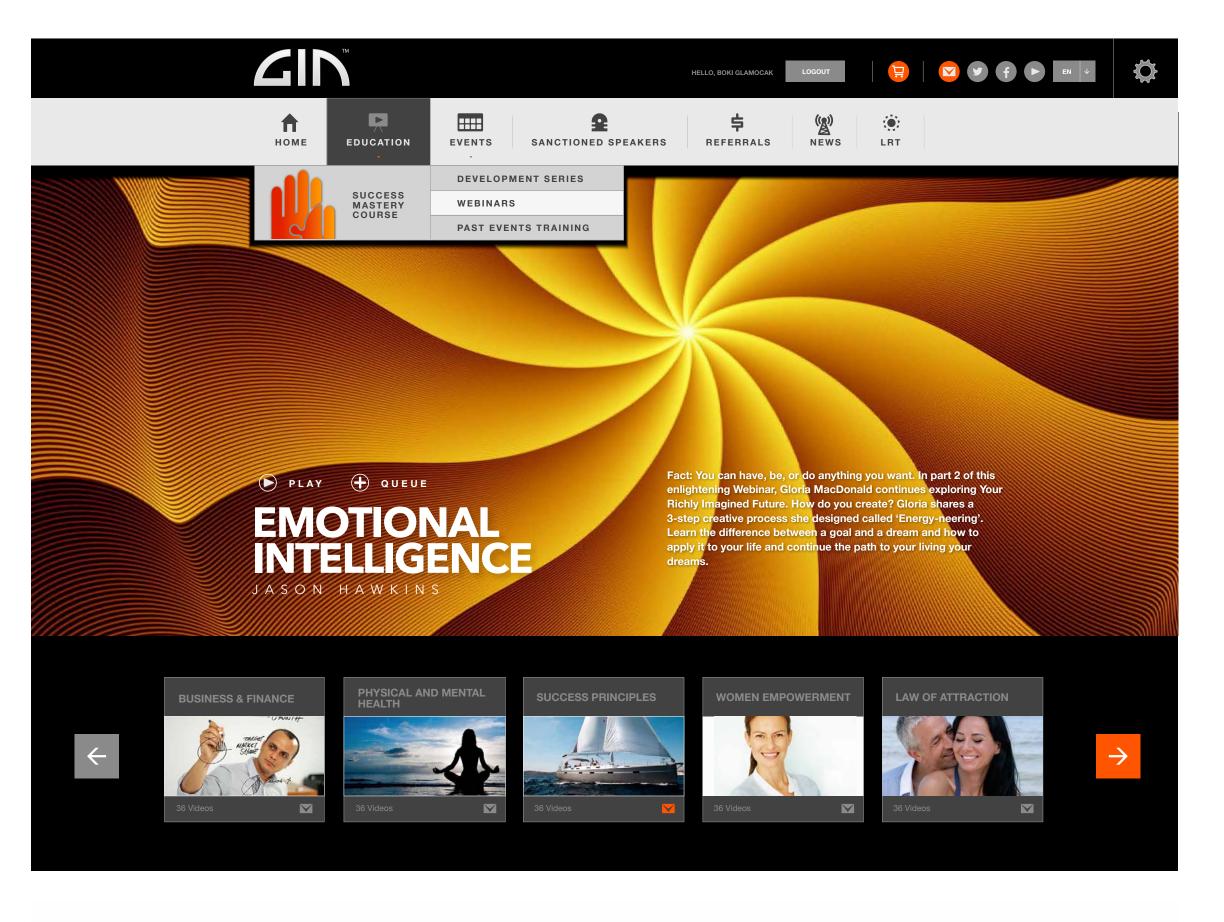




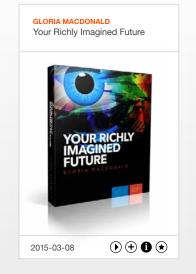


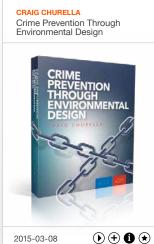


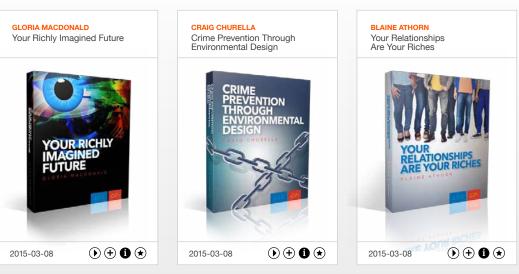




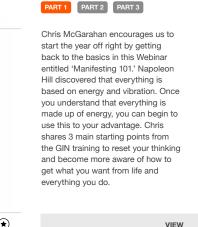
### LATEST WEBINARS







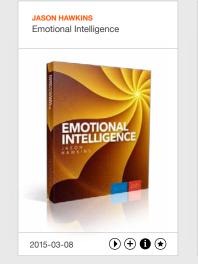


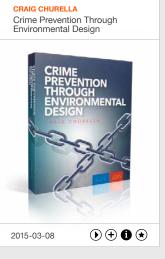


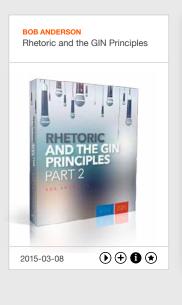
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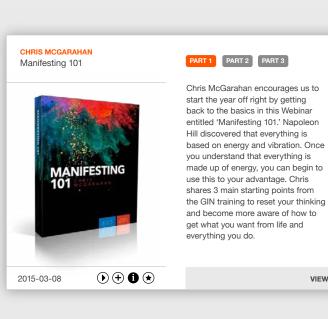


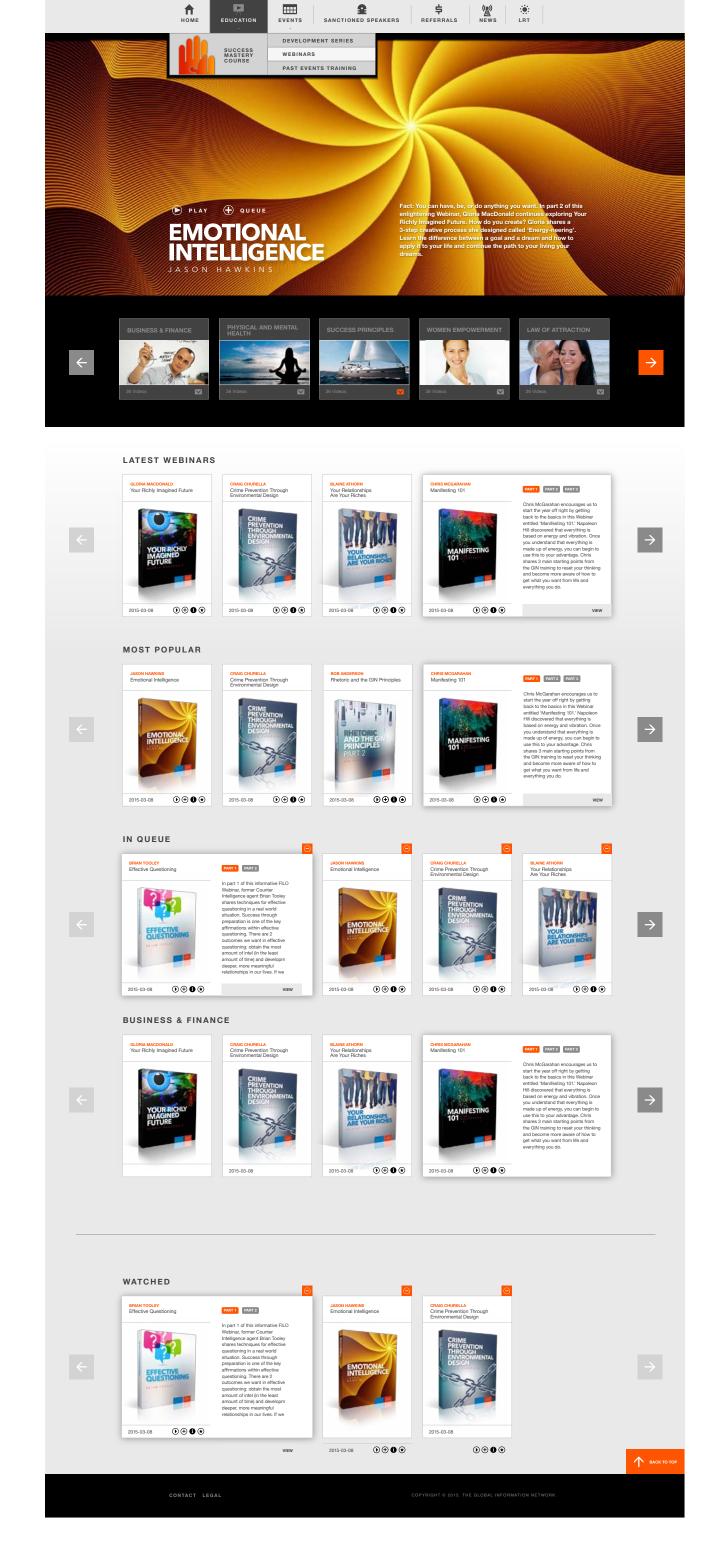
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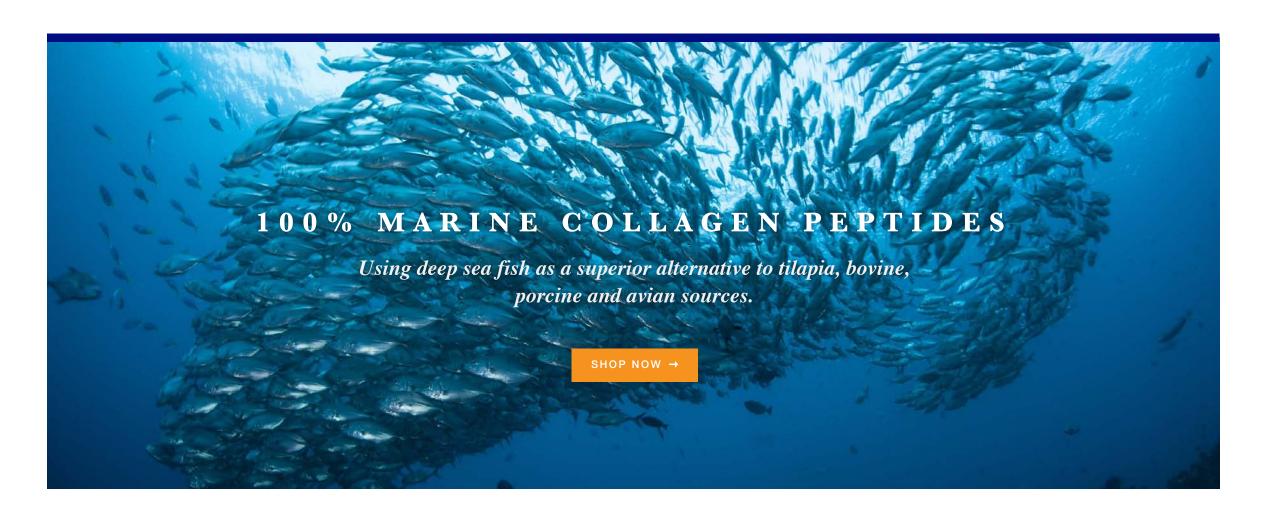
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The mission of the Kentucky Chapter of the American College of Surgeons is twofold. First, it is to improve the health of the region by promoting the highest standards of surgical care through education, mentorship, and fellowship. Second, it is to be an effective voice for Jason Smith, surgeons in achieving these standards.



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MD, PhD, FACS President



MD, MMSc, FACS Secretary - Treasurer



Daniel J. Frey, MD FACS **HPAC Region Chief** 



MD FACS Specialty Society Governor



☐ Other concerns Surgeon says:
"Does anythody have any concerns? If you see something that concerns you during this case, please speak up." Vertices = 4-24-12.

### 2015 Annual Chapter Meeting

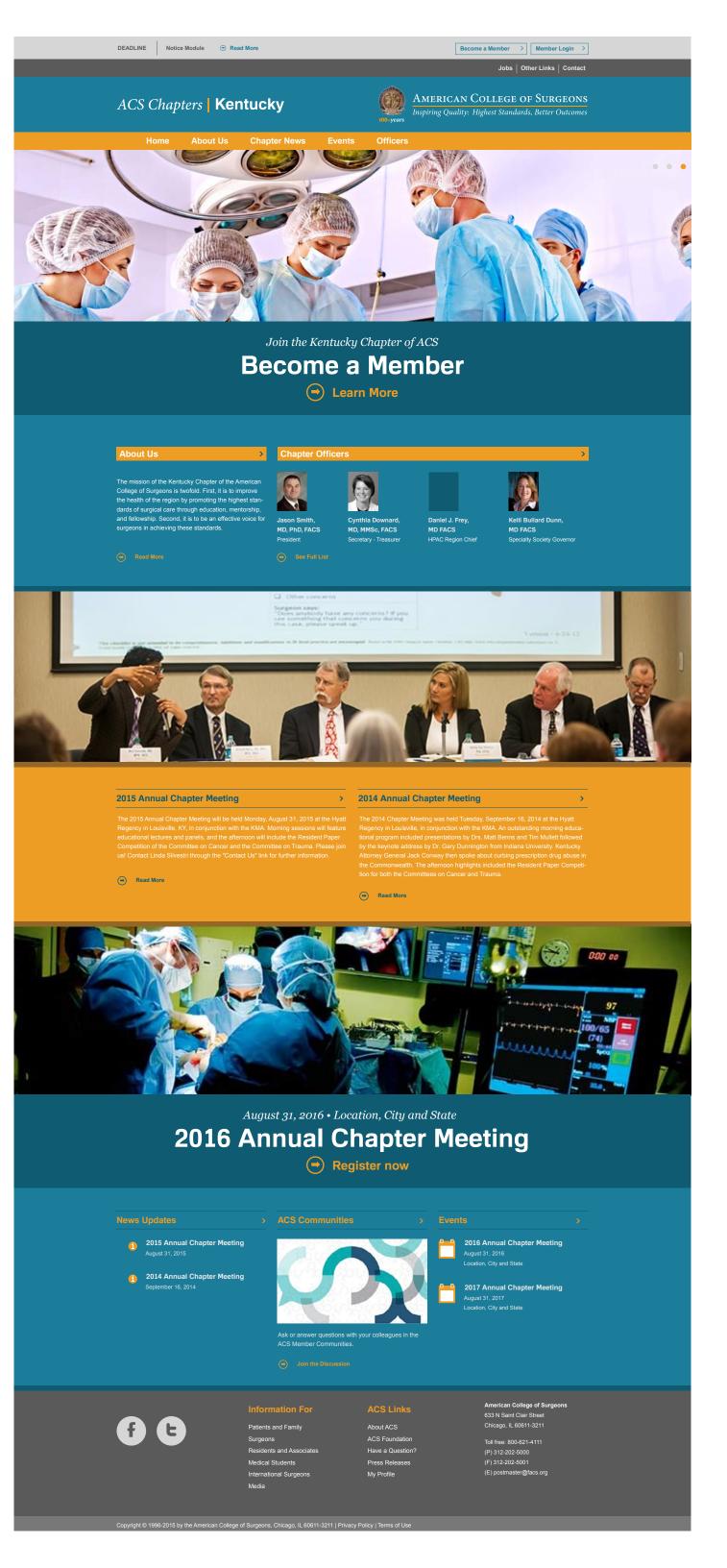
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### 2014 Annual Chapter Meeting

Regency in Louisville, in conjunction with the KMA. An outstanding morning educational program included presentations by Drs. Matt Benns and Tim Mullett followed by the keynote address by Dr. Gary Dunnington from Indiana University. Kentucky tion for both the Committees on Cancer and Trauma.







### ACS Chapters | Kentucky



About Us Chapter News

Events

Officers



### **About Us**

The mission of the Kentucky Chapter of the American College of Surgeons is twofold. First, it is to improve the health of the region by promoting the highest standards of surgical care through education, mentorship, and fellowship. Second, it is to be an effective voice for Jason Smith, surgeons in achieving these standards.

2015 Annual Chapter Meeting



MD, PhD, FACS



Secretary - Treasurer





Daniel J. Frey, MD FACS

HPAC Region Chief

Kelli Bullard Dunn, MD FACS Specialty Society Governor

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**Chapter Officers** 

See Full List

### > 2014 Annual Chapter Meeting

tion for both the Committees on Cancer and Trauma.

The 2015 Annual Chapter Meeting will be held Monday, August 31, 2015 at the Hyatt The 2014 Chapter Meeting was held Tuesday, September 16, 2014 at the Hyatt Regency in Louisville, KY, in conjunction with the KMA. Morning sessions will feature Regency in Louisville, in conjunction with the KMA. An outstanding morning educaeducational lectures and panels, and the afternoon will include the Resident Paper tional program included presentations by Drs. Matt Benns and Tim Mullett followed Competition of the Committee on Cancer and the Committee on Trauma. Please join by the keynote address by Dr. Gary Dunnington from Indiana University. Kentucky us! Contact Linda Silvestri through the "Contact Us" link for further information.



Read More

### **News Updates**





### > ACS Communities



Ask or answer questions with your colleagues in the ACS Member Communities.

### **Events**

Attorney General Jack Conway then spoke about curbing prescription drug abuse in the Commonwealth. The afternoon highlights included the Resident Paper Competi-





2017 Annual Chapter Meeting

Join the Discussion



Information For

Patients and Family Residents and Associates Medical Students Media

### **ACS Links**

About ACS Have a Question? Press Releases My Profile

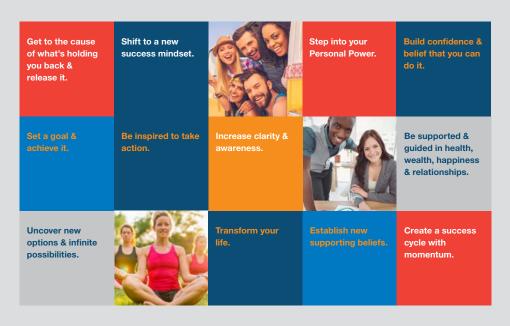
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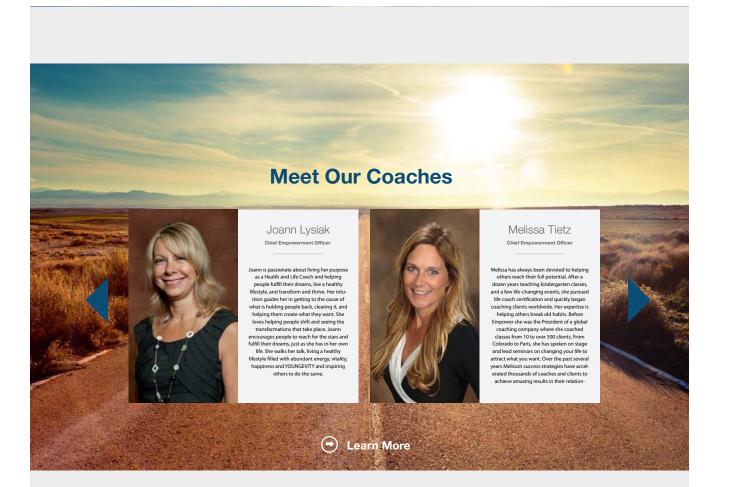
As you learn how to live the life you desire, you begin to realize your dreams. Our Empower training is unlike any other program because we teach you how to identify and clear subconscious beliefs and blocks holding you back — blocks you are unaware of, blocks that reside in your subconscious mind. Once these blocks are cleared, you will be able to create new beliefs and action steps that generate the results you desire.

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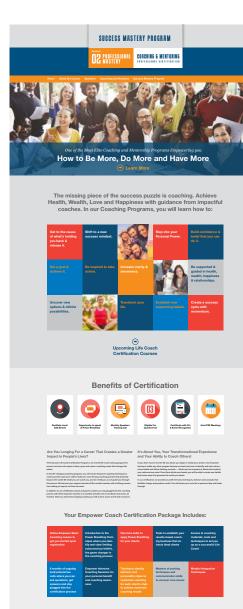




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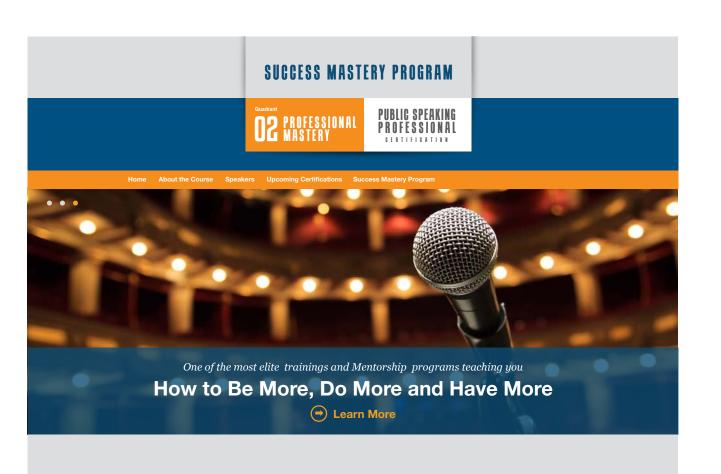












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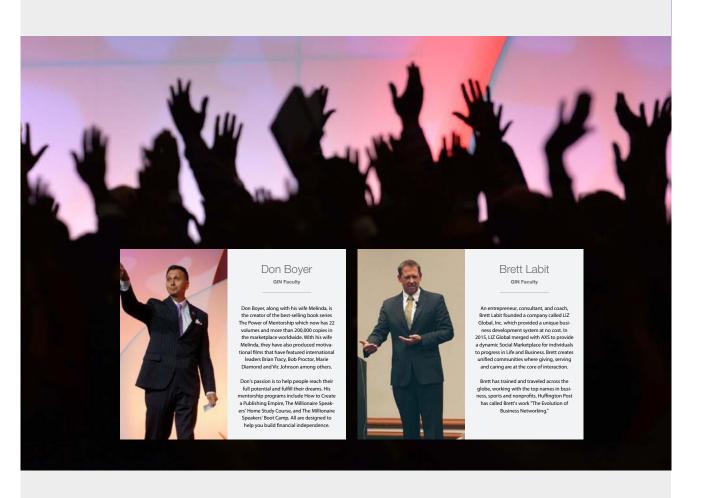














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in Your Region









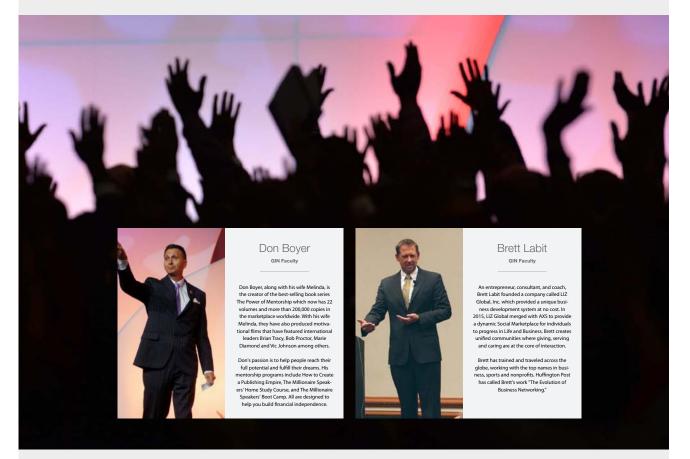




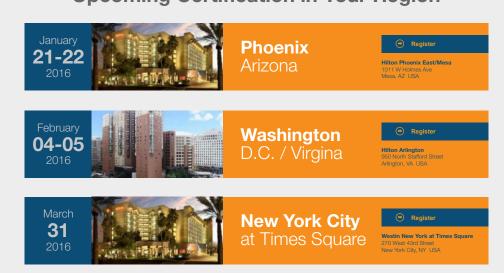








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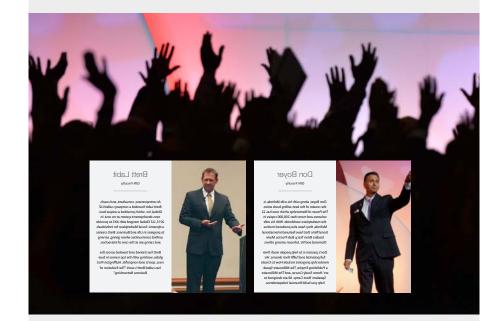






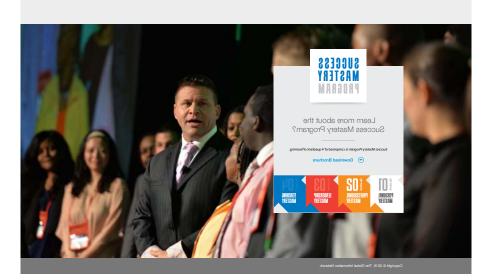


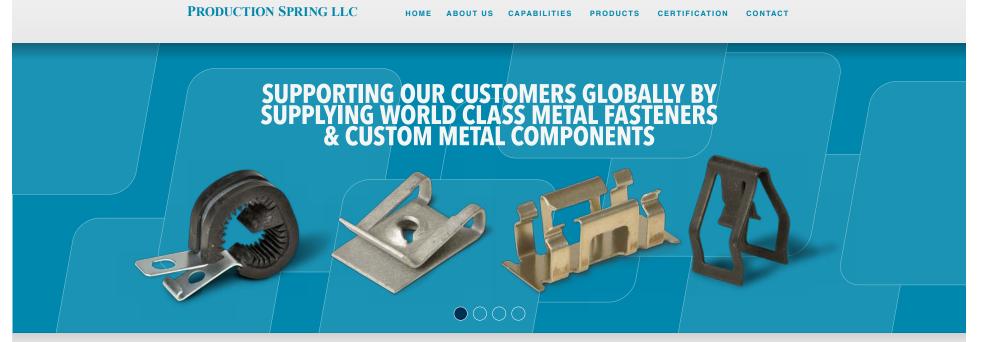












### NEWS, ANNOUNCEMENTS AND HEADLINES

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Through its sales efforts, Production Spring requested an opportunity to quote a package of shims and spacers for a Tier I Supplier of Power Transfer Systems and Differential Units with operations in the US and Mexico. The Tier I Supplier was buying shim stock from a

CASE STUDY

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"We were very skeptical of Production Spring's ability to meet our stringent quality standards and remain price competitive. We were pleasantly surprised at their level of professionalism, the consistent quality of their parts and the substantial savings they created for us. They mean what they say about customer service. It's been a

















































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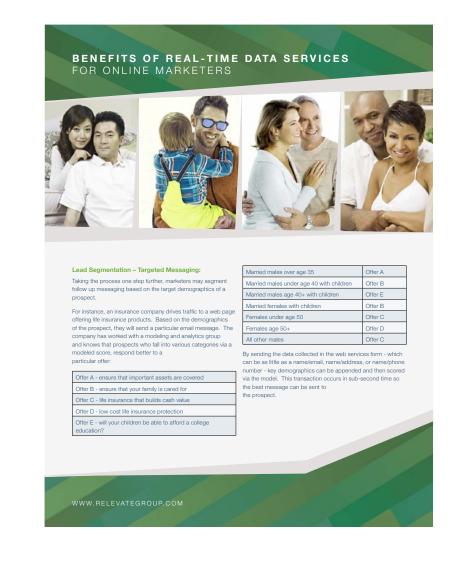
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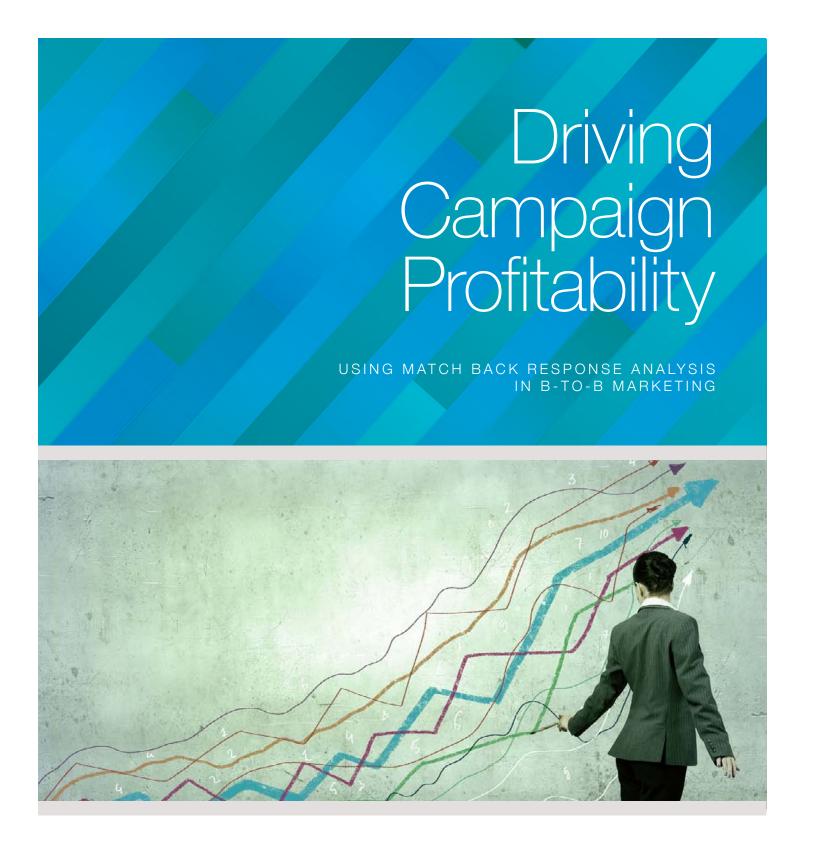




### BENEFITS OF REAL-TIME DATA SERVICES FOR ONLINE MARKETERS How many ways can you misspell Yahoo.com? At least **Web Form Data Entry:** 50! Our email checker programs have caught and corrected misspellings like YAAHOO.COM, YAHHO.COM and YAHOO. Prospects entering information into web forms can intentionally or unintentionally provide inaccurate data. This affects a CMO. As a way to mitigate the large number of people that marketer's ability to connect with the lead via all channels. It enter their email incorrectly, a number of sites are now requiring also results in additional postage and printing costs for leads users to enter their email twice. Others require users to click on with bad addresses, wasted time of call center agents when a link sent to their email address to verify that the email address a phone number is inaccurate, and wasted costs for email is correct. deployment to undeliverable addresses, or even blacklisting Typos can be made in all fields of a form. By using a key issues, if too many undeliverable addresses are sent to element such as a telephone number to lookup the data, users individual domains. do not have to fill in forms and that will result in fewer mistakes in your marketing database. **PROSPECTS** ENTERING **INFORMATION INTO** WEB FORMS CAN INTENTIONALLY OF UNINTENTIONALLY PROVIDE INACCURATE DATA. WWW.RELEVATEGROUP.COM



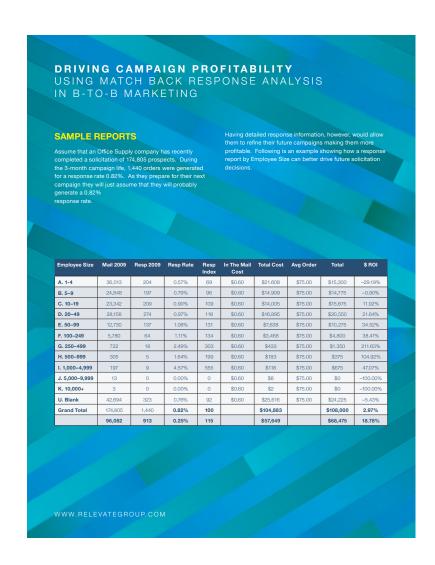






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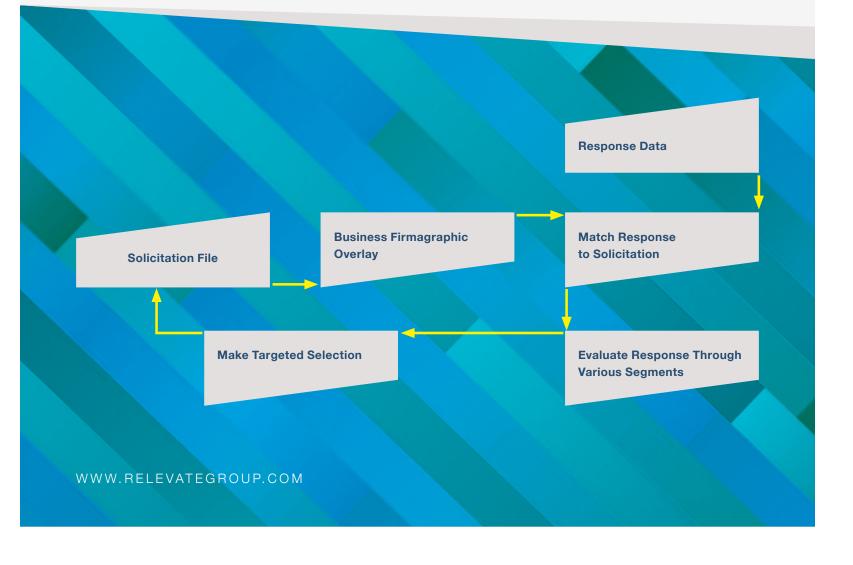


### DRIVING CAMPAIGN PROFITABILITY USING MATCH BACK RESPONSE ANALYSIS IN B-TO-B MARKETING

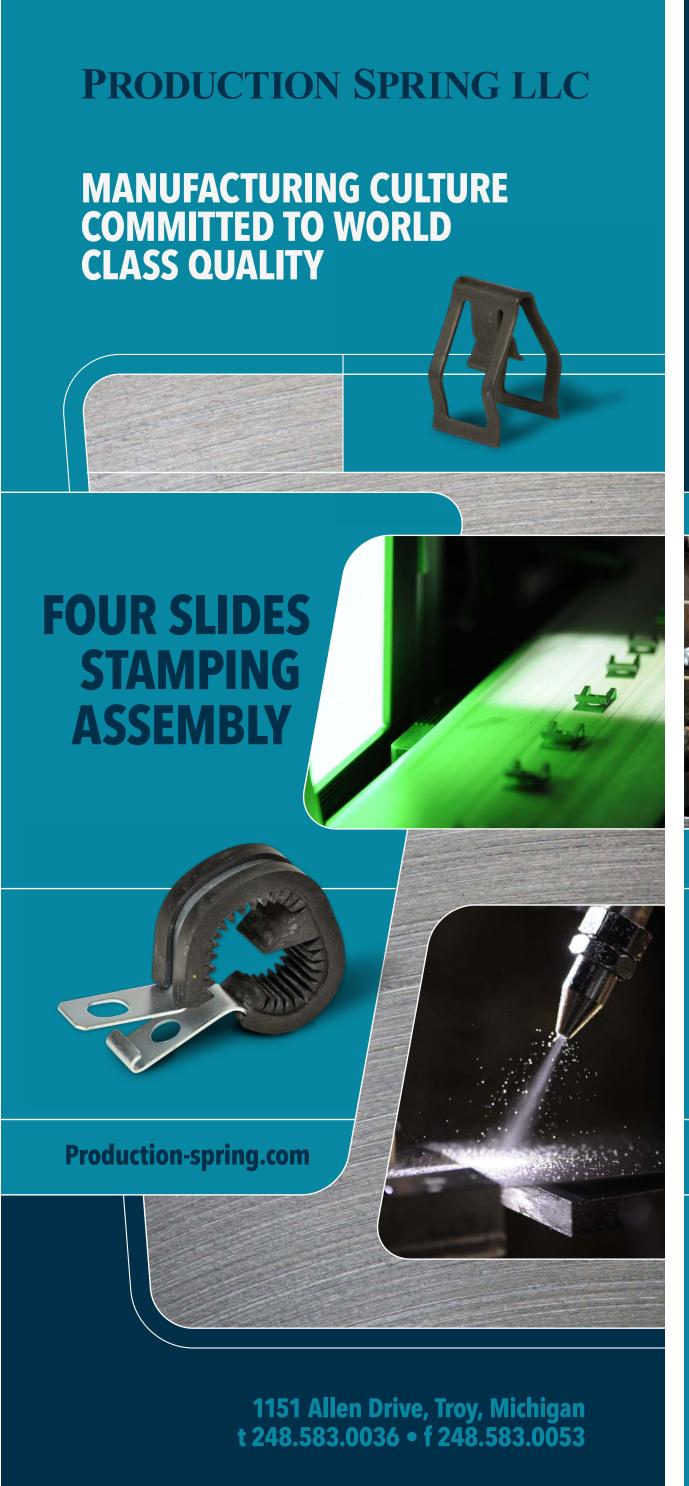
### **METHODOLOGY**

A "match back process" is performed post-campaign to determine exactly which solicited records responded and which did not. The typical steps are:

- B to B marketer provides a file of customer orders that were generated during the time period of the campaign. This can include Order \$ amount for additional performance review.
- 2. Original solicitation file is prepared for the process. This file includes all source codes, offer codes, geography etc. that were on the original solicitation.
- Customer Order file is matched to the Solicitation File
  using Company Name/Address match logic. Response/
  Order information is posted to the Solicitation file. This
  allows both responders and non-responders to be within
  the same universe for easy reporting.
- 4. Enhanced Data Overlay is an additional step that can add great value to the response analysis process. There are a number of companies that can append typical Business Firmagraphic data such as Employee Size, Sales Volume, SIC Code and Years in Business to the solicitation file. This data can help the marketer find subset universes that respond and perform better.
- 5. Generate response reports by all possible variables found on the solicitation file, including the enhanced
- 6. Use the newly found information in refining selection criteria for future campaigns.







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## STUDENT TESTIMONIALS

"Currently I am in the ND program at Trinity School of Natural Health, and enjoy it immensely. I am heartened by your continued support (i.e. HealthKeepers magazine, CNHP) toward those who choose to receive and/or provide natural health care." -Eve Brown

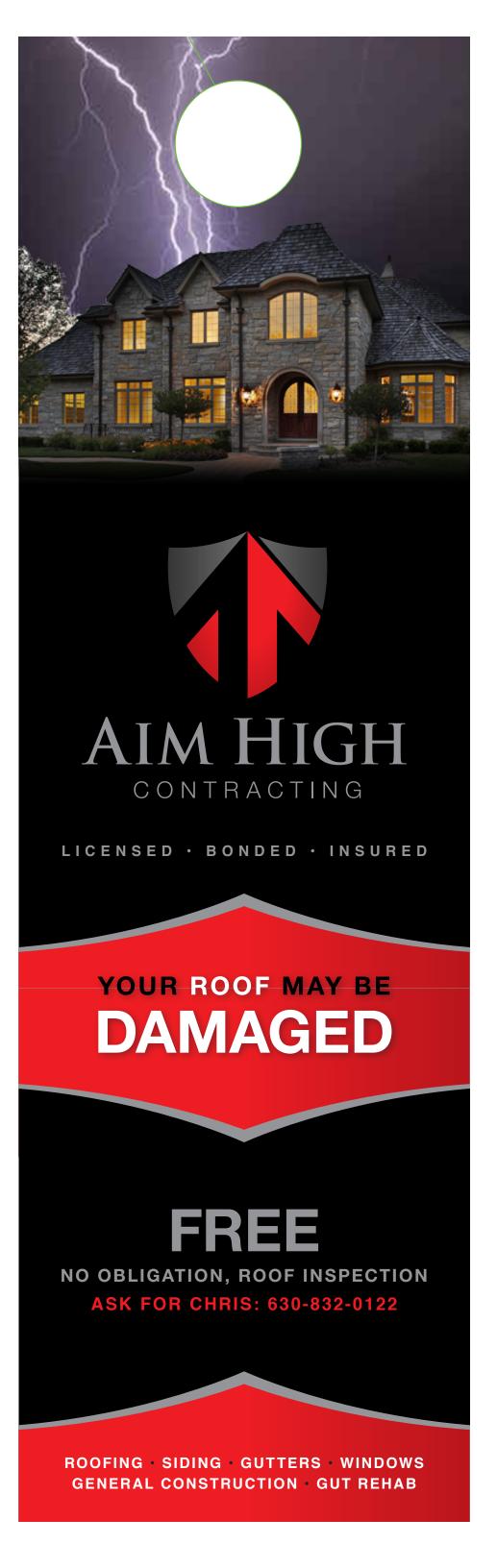
"Trinity's administration and instructors were but an e-mail away for me. All inquiries were rapidly and politely responded to." - Mark Glasgow

"I commend the people who pick the books for the courses as they have been invaluable tools in my business and personal life, as they have wonderful information and are very interesting." - Kathy Hester

"Trinity has the best staff that I have ever worked with. Cheerful and helpful - great combination" - Andrew

"The mission of Trinity speaks to my heart, and I am happy to be a student. The curriculum has been found sound, the materials more than adequate, and testing is presented in such a way as to challenge the student while simultaneously encouraging strong retention of the subject matter." - Eve Brown

"The coursework is demanding, includes much reading and develops the students skill at textual analysis. The course exams were not easy. The tests were more demanding than exams I have taken at both regionally and nationally accredited institutions. " Mark Glasgow

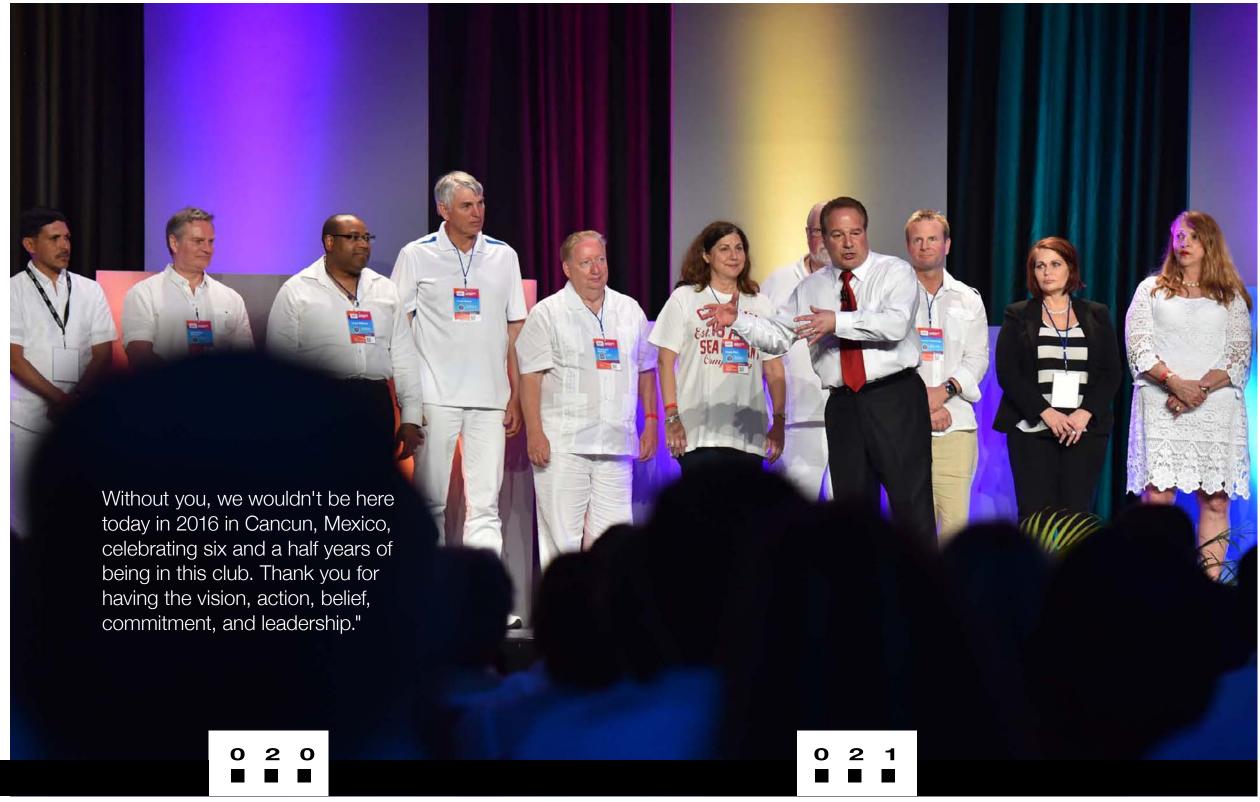


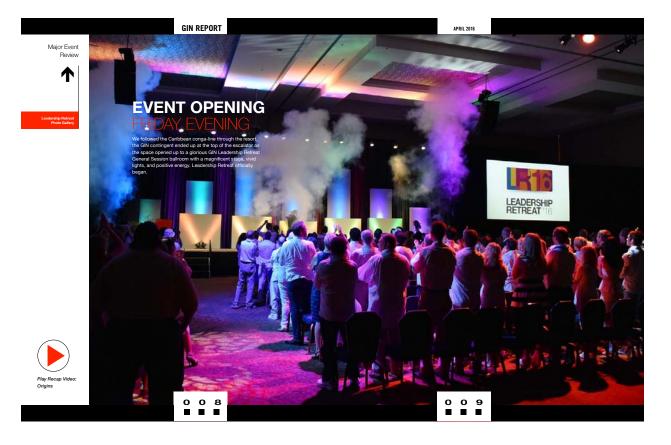
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Major Event Review

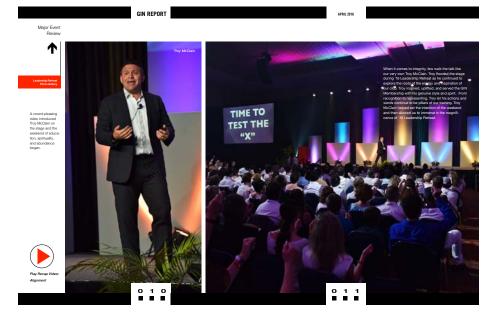


Leadership Retreat Photo Gallery

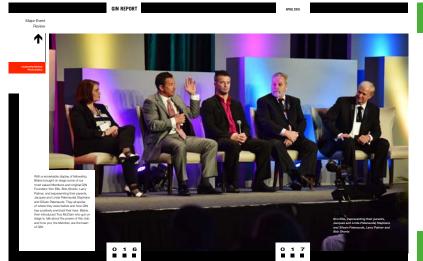
























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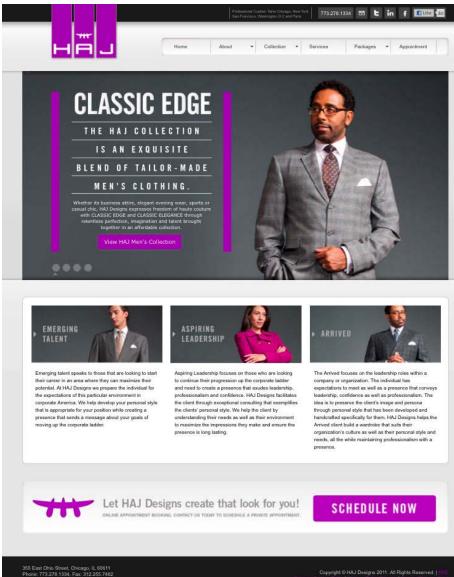




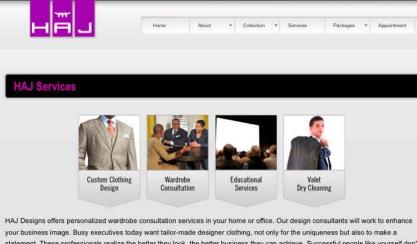
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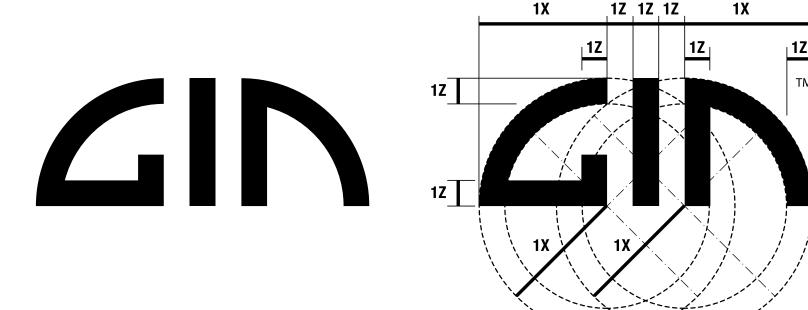
chedule a professional pick-up/drop off. Your personal dry cleaner is Steve Leonard.





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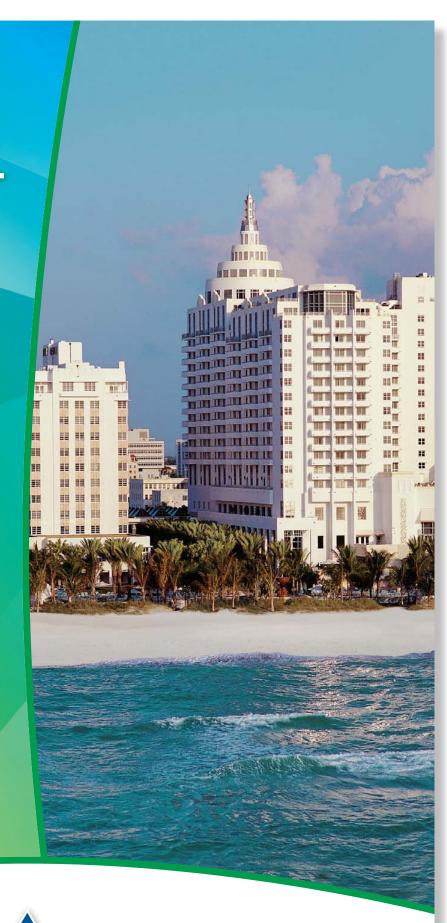
## TRIOLOGICAL SOCIETY COMBINED SECTIONS MEETING

JANUARY 10-12, 2014 LOEWS MIAMI BEACH HOTEL MIAMI BEACH, FLORIDA

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ON DECEMBER 31, 2013





#### MESSAGE FROM THE SECTION VICE PRESIDENTS

We look forward to our 2014 Combined Sections Meeting in Miami Beach. Thank you to our Program Chair, Mark Persky, MD; and our Section Program Liaison: Michael Benninger, MD; Emily Boss, MD; Paolo Campisi, MD; and Steven Wang, MD who, together with the program committee, have put together an exciting, innovative community based otolaryngologists.

We hope to see you in Miami Beach and are confident that our scientific forum will meet all of your expectations. Your participation in the meeting is essential

#### ABOUT THE TRIOLOGICAL SOCIETY

The American Laryngological, Rhinological and Otological Society, Inc. aka the Triological Society, was founded in 1895 in New York, NY. In the 118 years since its founding, the Triological Society has attracted the best and the brightest in academic and clinical otolaryngology. Membership in the Triological Society brings the distinction of being elected to the most prestigious society in otolaryngology. Active Fellowship is achieved by presenting a thesis in the field of otolaryngology considered acceptable to a panel of peers. For those entering the field of otolaryngology, the Society provides role models. For those who are committed to research and related scholarly activity, the Society offers fellowship with likeminded peers who share common values, interests, and concerns.

The mission of the Triological Society is to encourage and assist otolaryngologist-head and knowledge and skills in their pursuit of improved patient care through education, research,

- The Society disseminates scientific information by presenting the latest basic science and clinical information at scientific meetings and through publication of its scientific journal, The Laryngoscope.
- The Society promotes research into the causes of and treatments for otolaryngic diseases by attracting promising physicians to scholarly otolaryngology research and supporting their development, providing financial support for the research efforts of young scientists, and promoting the highest standards in the field of otolaryngology-head and neck surgery. The Triological Society has awarded more than \$3.6million in research grants since 1994, and now awards more than \$400,000
- The Society publishes the monthly newsmagazine, ENTtoday, which reports timely and relevant news about otolaryngology-head and neck surgery, ready to be used by all those involved with the full spectrum of disorders of the head and neck
- The Society advocates for support of residents through Resident Research Award competitions at the Combined Sections meetings and travel awards to assist departments in funding travel for residents chosen to make podium and poster presentations at Triological Society Sections meetings.





MIDDLE SECTION



SOUTHERN SECTION



WESTERN SECTION

#### GENERAL INFORMATION

This meeting is designed for otolaryngologists-head and neck surgeons, otolaryngology sidents, otolaryngology subspecialty Fellows, and other health care profession interested in (1) the diagnosis and treatment of disorders of the ears, nose and throat and related structures, and (2) cutting-edge research in the field of otolaryngology.

This program will feature state of the art podium and poster presentations, including panels and presentations given by worldrenowned otolaryngologists-head and neck surgeons. The meeting includes industry exhibits and numerous opportunities to network with colleagues. Attendees will gain the latest clinical and research nformation in all the otolaryngology subspecialties.

## MEETING LOCATION All educational sessions, posters, exhibits, and events will be held at the hotel.

The Loews Miami Beach 1601 Collins Avenue Miami Beach, Florida 33139 Fax 305-604-3999

#### MIAMI BEACH, FLORIDA Surrounded by the Atlantic Ocean, Miami

Beach features turquoise waters, white sandy beaches, world-class cuisine, countless cultural attractions and a unique international flair. The countless attractions. recreational activities, museums, and festivals add a sense of fun to the city. You will find exciting nightlife and infinite shopping opportunities that are all just part of the magical appeal of the city. New World cuisine, featuring eclectic combinations of tropical fruits and exotic spices, and ethnic delights served by local chefs can be found around every corner. Art festivals, book fairs and musical events take place year-round and museums offer the opportunity to learn about Miami's fascinating past, Art Deco architecture and Modern masters. For more great reasons to visit Miami, go to www.MiamiandBeaches.

Meeting registration includes entrance to the scientific sessions, the exhibit hall, poster viewing, program materials continental breakfast each day, lunch on Friday, the Pre-Conference Social. Welcome Reception and the Poster Reception. The Thesis Seminar is offere on a complimentary basis to candidates and potential candidates for Fellowship in the Triological Society---pre-registrati is required. Meeting registration will be available online at www.triological. org on October 1. All registration is online through a secure site. We are n longer able to accept paper forms. Early registration discount ends on Decem 20, 2013 and fees will increase on December 21. Online meeting registration closes at 11:59pm Ce Standard Time on December 31. After December 31, registration

#### will be available onsite only. CONFERENCE CHECK IN

All attendees must check in at the registration area prior to attending events. Badges must be worn at all times. Attendees not wearing badges will not be permitted into the educational sessions, exhibit and poster area, or any meeting events. East (2nd level), will be open at the following dates and times

#### Thursday, January 9 5:00pm - 8:00pm Friday, January 10 Saturday, January 11 Sunday, January 12



TRIOLOGICAL SOCIETY SENIOR Fee

(Must be designated as must

Senior by Society) re

NON-MEMBER PHYSICIANS \$425 \$475

ALLIED HEALTH - NURSES \$150 \$200

GUEST PASSPORT \$150 \$175

ESIDENTS & MEDICAL STUDENTS \$75 \$100

CORPORATE REPRESENTATIVES \$425 \$475

MEMBERS & PAST PRESIDENTS

PHYSICIAN'S ASSISTANT

to exhibit hall and receptions)

Requests for refunds must be made

by or before December 20, 2013.

## **MEETING OVERVIEW**

PRE-CONFERENCE SOCIAL	5:00pm - 8:00pm
POSTER SET-UP	5:00pm - 8:00pm
FRIDAY, JANUARY 10	
REGISTRATION	7:00am - 6:00pm
EXHIBITS	7:30am – 3:30pm
CONTINENTAL BREAKFAST	7:30am – 8:30am
POSTER SET-UP	7:30am – 9:00am
SCIENTIFIC SESSIONS	8:00am - 5:45pm
POSTER VIEWING	9:00am - 5:00pm
SPOUSE HOSPITALITY	7:30am – 3:30pm
LUNCH IN THE EXHIBIT HALL	12:45pm - 1:50pm
VICE PRESIDENT'S WELCOME RECEPTION	5:45pm - 7:00pm
SATURDAY, JANUARY 11	
SOUTHERN SECTION BUSINESS MEETING	7:00am – 7:50am
<u> </u>	7:00am – 7:50am 7:00am – 7:50am
SOUTHERN SECTION BUSINESS MEETING (Triological fellows only) Western Section Business Meeting	
SOUTHERN SECTION BUSINESS MEETING (Triological fellows only) Western Section Business Meeting (Triological fellows only)	7:00am – 7:50am
SOUTHERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) WESTERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) REGISTRATION	7:00am – 7:50am 7:00am – 12:30pm
SOUTHERN SECTION BUSINESS MEETING (TRIOLOSICAL FELLOWS ONLY) WESTERN SECTION BUSINESS MEETING (TRIOLOSICAL FELLOWS ONLY) REGISTRATION EXHIBITS	7:00am – 7:50am 7:00am – 12:30pm 7:30 am – 11:00am
SOUTHERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) WESTERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) REGISTRATION EXHIBITS CONTINENTAL BREAKFAST	7:00am – 7:50am 7:00am – 12:30pm 7:30 am – 11:00am 7:30am – 8:30am
SOUTHERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) WESTERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) REGISTRATION EXHIBITS CONTINENTAL BREAKFAST POSTER VIEWING	7:00am – 7:50am 7:00am – 12:30pm 7:30 am – 11:00am 7:30am – 8:30am 7:30am – 12:30pm
SOUTHERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) WESTERN SECTION BUSINESS MEETING (TRIOLOGICAL FELLOWS ONLY) REGISTRATION EXHIBITS CONTINENTAL BREAKFAST POSTER VIEWING SCIENTIFIC SESSIONS	7:00am – 7:50am 7:00am – 12:30pm 7:30 am – 11:00am 7:30am – 8:30am 7:30am – 12:30pm 8:00am – 12:30pm

## EASTERN SECTION BUSINESS MEETING 7:00am - 7:50ar 7:00am – 1:00pm CONTINENTAL BREAKFAST

8:00am - noon

7:30am - noon

AFTERNOON RECREATION AND GOLF OUTING

#### SCIENTIFIC PROGRAM

The general, concurrent, and panel presentations will cover the full array of subspecialties in Otolaryngology-Head and Neck Surgery as well as other topics of general interest to all physicians. Our popular sessions, including "What's the Latest and Greatest", "The Great Debate–Point/Counterpoint" and "How I Do It" are just some of the highlights of the program. Numerous break-out sessions will allow ater specialty specific topics to be covered in complete detail. The final poster presentations and reception will take place on Saturday evening. The detailed scientific program will be available in mid-October at www.triological.org.

#### CONTINUING MEDICAL EDUCATION

web updates and printed in the final program. POSTER SESSIONS AND MEET THE AUTHORS POSTER RECEPTION Clinical and Research Posters will be available for viewing throughout the duration of the program. The "Meet the Authors"

Poster Reception will be held on Saturday evening. All poster

number of credits and additional information will be available in

#### authors will be available to discuss their posters. Posters will be located in the exhibit hall.

TRIOLOGICAL SOCIETY BUSINESS MEETINGS (Triological Society Fellows Only) The Section business meetings will be held on Saturday and Sunday mornings from 7:00-7:50 am prior to the scientific sessions. Southern and Western Section business meetings will be held concurrently on Saturday morning and the Middle and Eastern Section business meetings will be held concurrently on Sunday.

## TRIOLOGICAL SOCIETY THESIS SEMINAR (pre-registration required)

This seminar is for Triological Society active candidates as well as those interested in pursuing Active Fellowship in the Triological Society, Candidates will learn how to select and focus a study design based on the research question, and how to select variables. Some basic principles of study conduct will also he discussed. The seminar will present some useful tips on organizing, analyzing, and presenting the data, and sources of funding for continued investigation. The seminar will be conducted

head and neck surgery. YOU MUST PRE-REGISTER FOR THIS SEMINAR TO ENSURE THAT MINIMUM REGISTRATION NUMBERS ARE MET. There is no fee for this seminar. We may not be able to accept walk-ins based on space. Register online at www.triological.org beginning October 1.

## RESIDENT BOWL COMPETITION There is no fee for this seminar. Box

EXHIBITS

PRE-CONFERENCE SOCIAL (included in registra

#### EXHIBIT HALL HOURS

FRIDAY, JANUARY	10
EXHIBITS OPEN	7:30am – 3:30pm
LUNCH WITH	12:45pm - 1:50pm
EXHIBITORS	

EXHIBITS OPEN 7:30am - 11:00an EXHIBITS OPEN 7:30am – noon

VICE PRESIDENT'S WELCOME RECEPTION

sandy beaches of South Beach. Appetizers

A golf outing will be held at Miami Shores

Golf course one of the most unique courses

Saturday afternoon, January 11

## SOCIAL AND NETWORKING EVENTS

Thursday, January 9 - 5:00 - 8:00 pm For attendees who arrive early Thursday

## ELSEVIER KARL STORZ ENDOSCOPY-AMERICA, INC.

2013 EXHIBITORS

BOSTON MEDICAL PRODUCT

ADVANCED BIONICS

ARTHROCARE ENT

COCHLEAR AMERICAS

COOK MEDICAL

KAYPENTAX KURZ MEDICAL MED-EL CORPORATION MEDTRONIC MERZ GLORAL VOICE RUSINESS NEILMED PHARMACEUTICALS

OLYMPUS OPTIM, LLC OTICON MEDICAL, LLC OTOMED, INC RELIANCE MEDICAL PRODUCTS RICHARD WOLF MEDICAL INSTRUMENTS

SYNTHES ANSPACH WILEY BLACKWELL

XORAN TECHNOLOGIES

#### Friday, January 10 - 5:45 - 7:00pm You are invited to mingle with your colleagues evening, an informal gathering will give attendees the opportunity to meet with and guests and meet Triological Society friends and colleagues, review restaurant candidates, as well as discuss the first day of and local area information, and pick up the program and the upcoming events. This reception will be hosted by the Section Vice Refreshments will be available. Presidents. Attendees will enjoy the outdoor

#### CONTINENTAL BREAKFAST AND BREAKS Friday-Sunday, January 10-12, 7:30-8:30am Continental breakfast will be available in the GOLF OUTING exhibit hall and poster area each morning. exhibit hall and poster area.

#### LUNCH IN THE EXHIBIT HALL Friday, January 10 poster area, giving you an additional about the latest technology and products

your colleagues.

#### and gently rolling terrain, the historic 18 and delight golfers of all skill levels. The outing will be managed by the Miami Shore: Golf Club. www.miamishoresgolf.com.

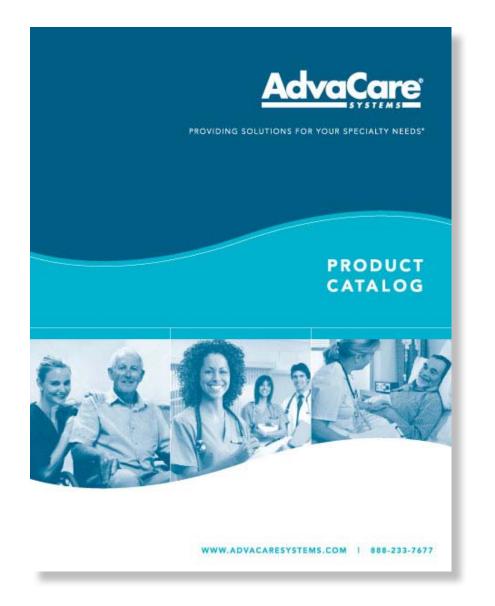
www.triological.org as it becomes available "MEET THE AUTHORS" POSTER RECEPTION Saturday, January 11 - 6:30 - 8:00pm poster presenters and discuss the latest

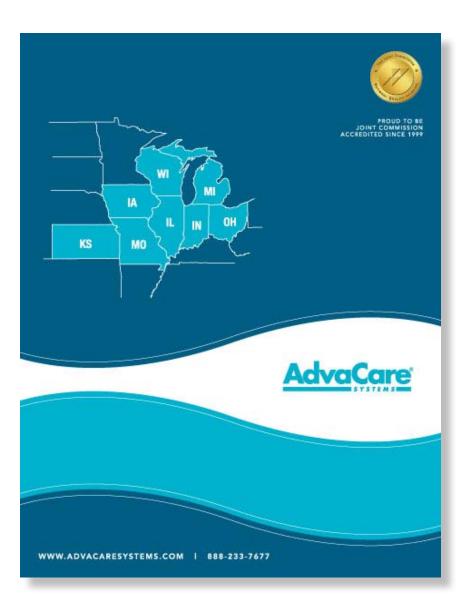
Appetizers and beverages will be served during the reception.

POSTER VIEWING

SCIENTIFIC SESSIONS

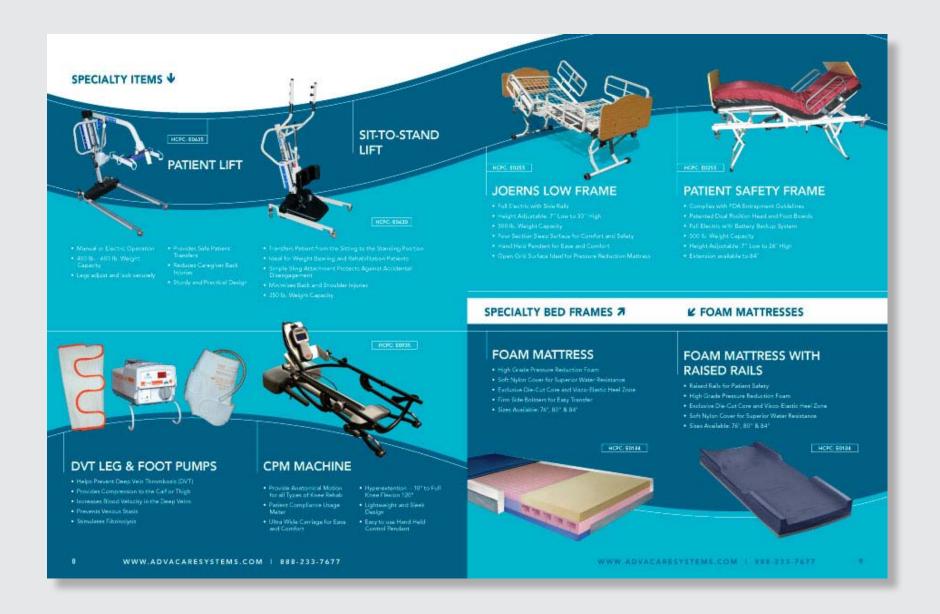
SPOUSE HOSPITALITY











## **EXHIBITOR PROSPECTUS**

## SOUTHEASTERN SURGICAL CONGRESS

Annual Scientific Meeting



Westin Savannah Harbor/

& Convention Center

Savannah, Georgia

Savannah International Trade

FEBRUARY 22-25, 2014 FEBRUARY 22-24, 2014 (EXHIBIT DATES)



I would like to extend an invitation to all companies with products or services of interest to surgeons to exhibit at the annual scientific meeting of the Southeastern Savannah International Trade and Convention Center, February 22 - 25, 2014.

> encourage you to take advantage of this outstanding opportunity to make valuable contacts and interact with a large number of practicing surgeons. Surgeons attend this meeting because the program is clinical in nature, enabling them to take information home that is immediately applicable to patient care. The majority of our attending surgeons are in community practice, but we do have a substantial number of academic surgeons attending who influence the practice: of their residents. This mix of surgeons is attractive to exhibitors who wish to interact with a mix of types of surgeons not

There were over 500 surgeons and surgeons-in-training at the 2013 Meeting in Jacksonville, FL, and we are expecting

They will attend to take advantage of the postgraduate course on Saturday, "Controversies in Cancer Care" as well as the three-day annual scientific program. The American College of Surgeons will again be participating in our 2014 meeting the afternoon of Sunday, February 23.

Exhibitors have a number of opportunities throughout the meeting to interact with the surgeons. This begins with the Welcome Reception on Saturday evening in the exhibit hall and concludes with exhibit takedown on Monday afternoon. We encourage you to attend the scientific sessions where many of you will see your products discussed or mentioned in the presentations. Each day morning and afternoon refreshment breaks are served in the exhibit area—giving you multiple scheduled opportunities to visit with our surgeons. Surgeons are very concerned about the technological changes taking place and we expect they will be very interested in your newest equipment and products. The regular scientific program will include talks and videotapes on a wide variety of general surgery topics including nationally recognized surgeons as invited speakers.

company. We appreciate the companies that exhibit year after year, and we look forward to welcoming new companies to our meeting. You

provide benefits for you and for our members. We hope you will put this meeting on your calendar now!





THE EXHIBITION WILL TAKE PLACE AT THE SAVANNAH INTERNATIONAL TRADE AND CONVENTION CENTER IN THE CHATHAM BALLROOM A/B. (SEE ACCOMPANYING FLOOR PLAN.) ALL BOOTHS ARE 8' × 10' UNLESS OTHERWISE NOTED.

## **REGULATIONS**

#### 1. ELIGIBILITY TO EXHIBIT

All products and services must be directly related to the teaching or practice of surgery and approved by SESC Exhibit Management in its sole and absolute discretion. All decisions of SESC Exhibit Management are final. Exhibitors may only display those products and services that they mandacture or distribute. Exhibitors shall not exhibit any products or services other than those described in the application and approved by SESC Exhibit Management.

Any product that is an "investigational device or drug"

#### FDA • 888/463-6332 • http://www.fda.go

An exhibitor shall not in any manner directly nor inc

All corner booths are \$2,000 each, and inline booths processed without a deposit. Space assignments will be



made on approximately November 18, 2013. Full payment must be received by November 18, 2013. If an exhibitor cancels space on or before November 18, 2013. SESC will refund the full amount paid, less the \$1,000 per booth deposit. If the exhibitor cancels space after November 18, INSTALLATION

5. INSTALLATION/EXHIBIT HOURS/DISMANTLING A continental breakfast will be served every morning from 6:30 to 8:00 am.

#### 3. DISPLAY AND LIMITATIONS

Standard pipe and drape (8' high with 3' side rails) setup will be provided. Also, each booth will be provided with a 7" x 44" booth sign listing company name, city, state, and booth number.

A point system, based on SESC exhibit history and date of receipt of application, will guide the assignment of booth space. Exhibits that have merged with, been purchased by, or have purchased another company will receive the points earned by the company with the most tavorable exhibit history. Only one company may be represented

For more information, call 800/558-8958.

exhibit area during hours of installation and dismantling. NO CHILDREN under 16 years of age will be allowed in the exhibit hall at any time.

## 8. FAILURE TO OCCUPY SPACE

Any space not occupied by 3:00 pm, Saturday, February 22, 2014, will be forfelted by the exhibitor. This space may be reassigned or used by SESC without refund, unless arrangements for delayed occupancy have received prior SESC approval.

#### 9. LIABILITY

#### 10. SPECIAL RESTRICTIONS

Giveaways are permitted only if approved in writing by SESC Exhibit Management prior to the meeting. Such items must be submitted to SESC Exhibit Management by Monday, February 3, 2014.

b. Any activity in the exhibit aisles is strictly prohibited. Prizes and drawings in conjunction with the Annual Scientific Meeting must be approved in writing by SESC Exhibit Managmement.

## Exhibitors' activity must be confined to their booth space.

is subject to inspection by the Savannah Fire Department. No flammable fluids or substances may be used or shown in booths.

objectionable in design or operation will be prohibited.

Each party involved in the exhibition (hotel, SESC, general

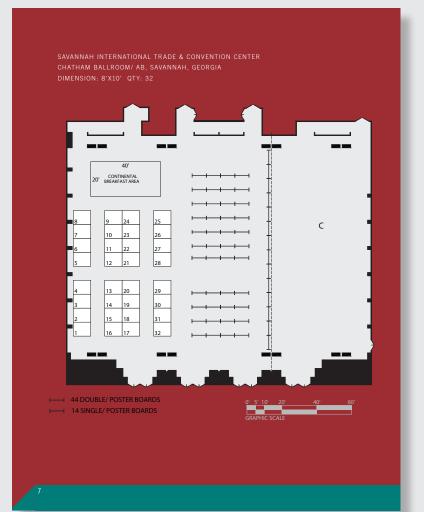
## 12. SECURITY

## 13. SIGNS/ANNOUNCEMENTS

## 14. ENFORCEMENT OF RULES AND REGULATIONS

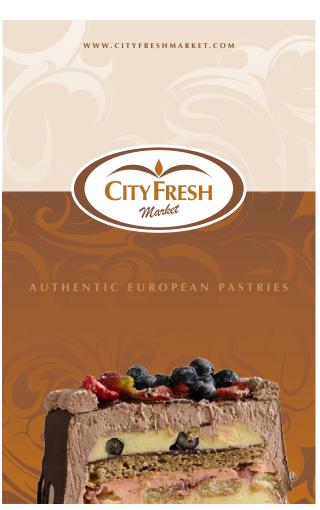
The Rules and Regulations of SESC are intended to bring order and equity to all parties involved. In addition to being subject to restriction or termination of an exhibit, exhibitors who violate regulations could be prevented from exhibiting at future meetings of SESC. SESC reserves the right to restrict or terminate an exhibit without notice if an exhibitor violates any of the Rules and Regulations contained begin. In the general of such exterition or contained begin. In the general of such exterition or contained begin. In the general of such exterition or contained begin. In the general of such exterior or contained begin. In the general of such exterior or contained begin.

#### 15. CONTACT: EXHIBIT MANAGEMENT















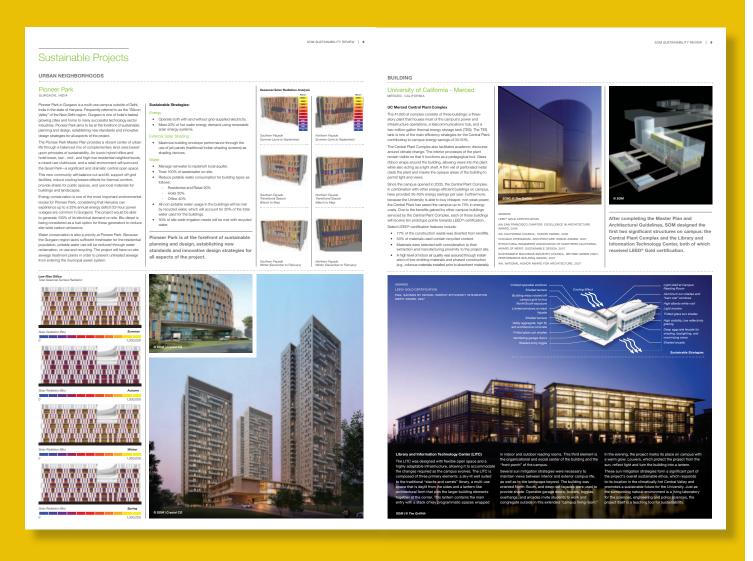




# Sustainability Review

SKIDMORE, OWINGS & MERRILL LLP



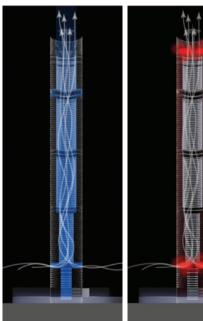




## Sustainable Projects

## Digital Media City Landmark Tower SEOUL, KOREA





## FRESH AIR

The upward air flow and resulting pressure differentials facilitate natural ventilation, cooling and heating. Protected from the surrounding weather conditions, the courtyard creates a stable environment and helps improve building performance by preconditioning intake air used by the mechanical systems.

Power generation is possible at the base and crown of the courtyard. Benefiting from an enormous volume of air, wind turbines generate electricity at the pinch points of air flow.

DAYLIGHT Natural daylighting allows for reduced lighting costs and allows both tenants and visitors to maintain more direct connections to the outside conditions.

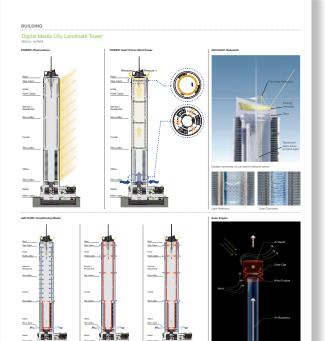
Developed using principles of performancedriven, fully-integrated, sustainable and regenerative design, the Digital Media City (DMC) Landmark Tower will become one of the most significant sustainable structures on the planet. The marriage of ecologicallysound strategies and the development of new technology will make possible this iconic, architecturally significant, fully-integrated, environmentally responsive, high-performance structure that is capable of achieving a new benchmark in sustainable thinking.

The DMC Landmark Tower will operate sustainably, incorporating natural ventilation, enhanced daylighting and generated electricity. These features are achieved by harnessing natural forces occurring within and around the building. The sun, the wind and the stack effect will work together as a erformative engine to create a large lifting force capable of generating power. This on-site generation offsets the building's daily need for operational energy by more than 50%. buildings, chimneys, flue gas stacks, and other containers, driven by buoyancy. Within the unique courtyard of the DMC andmark Tower, the natural stack effect creates significant essure differences that are utilized by the building to enhance tilation, reduce energy consumption and generate power. The DMC Landmark Tower is designed to embrace the environment with its skin, skeleton and environmental system esulting in a "Solar Engine." Standing 2,100 ft tall, the DMC Landmark Tower is envisioned to be one of the most sustainable

#### Sustainable Features

- The residential and hotel floors are naturally ventilated. Free cooling is achieved by drawing ventilation air from the outside into the apartment and condominium units and exhausting it to the inside core.
- . Mechanical floors draw ventilation air from the central void residential and hotel units.
- Space cooling is accomplished via individual fan coil units connected to the main outside air make up unit.
- . Wind turbines will be placed in the crown cavity and at the lower mechanical room air intake to generate energy. Increased wind velocities are attained at the crown due to the stack effect and solar engine.
- Photovoltaic panels will be integrated into the building façade to provide renewable energy to offset operating electricity costs, reduce use of fossil fuels and emission of ozone depleting gases, as well as add architectural interest to the building.

The marriage of proven sustainable strategies t possible to build this iconic, architecturally gnificant, fully-integrated, environmentally esponsive, high-performance structure that is capable of achieving a new benchmark in sustainable thinking.









is an innovative office opment in Guangzhou, y along the Pearl River. rcial district, the area nstructed convention ri-La Hotel. The Plaza towers, each coupled m that accommodates uses and below-grade an exhibition hall and

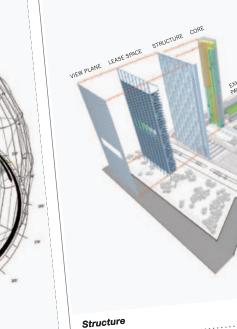
ximize light transmission to their towers' forms are defined by floorhe south, the exposed structural a shading device. The towers ough their use of natural light, natural mechanical systems, under-floor air door space, and green roofs.

Delta has always been a dynamic water views are important to the owers' innovative structural spines es, the offset cores are light and high degree of openness to northern tors, staircases, restrooms and terraces

harvested wood are employed throughout the project to relate to the local architectural tradition. Terraces on the western sides of the towers serve the dual purpose of providing open space and blocking the setting sun. A large, central terrace at the midpoint of each tower acts as an aperture, allowing wind to pass through the 35-story structures. These terraces, which also act as emergency refuges, function as the towers' social hubs thanks to their three-story floating lounges and meeting room spaces.

ASIA PACIFIC REAL ESTATE, ARCHITECTURAL DESIGN OF T STRUCTURAL ENGINEERS' ASSOCIATION OF CALIFORNIA, WORLD ARCHITECTURE FESTIVAL AWARD, SHORTLIST, 20 EXCELLENCE, 2006 ARCHITECTURAL RECORD/BUSINESS WEEK, GOOD DESIG EXCELLENCE, 2008



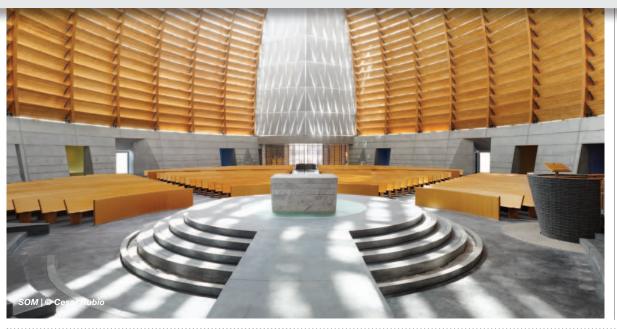




i's tropical weather called for a combination of l open green space. An abstracted Chinese garden, th local vegetation and organized around water occupies the central space between the two towers. I view corridor crosses the garden, connecting Poly he promenade along the river on one end and a agoda temple on the other. Water is used over the kylights that funnel light from the garden level to the rade exhibition spaces.

on to its structural function, the lattice bracing provides screen for shading the southern façade. To mitigate heat without blocking views, screens of sustainably-



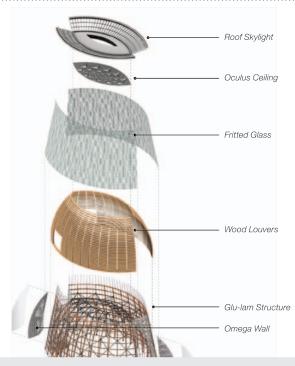




#### Cathedral of Christ the Light OAKLAND, CALIFORNIA

Located in downtown Oakland on the edge of Lake Merritt, this house of worship offers a sense of solace, spiritual renewal, and respite from the secular world. The 1,500seat sanctuary honors its religious and civic obligations to both the Catholic Diocese and the City. When it was dedicated in September, 2008, over 500,000 parishioners began to utilize a central Cathedral, something they have been without since the loss of the historic St. Francis de Sales Cathedral to the Loma Prieta earthquake.

The Cathedral of Christ the Light employs state-of-the-art technologies to create lightness and space. A non-linear



The Diocese challenged the design team to create a building for the ages. Through the use of advanced seismic techniques, including base isolation, the structure has been designed to withstand another 1,000-year earthquake in hopes that the Cathedral of Christ the Light will endure for centuries.

AIA SAN FRANCISCO CHAPTER, UNBUILT DESIGN AWARD, 2003 WALLPAPER MAGAZINE, BEST BUILDING OF THE YEAR, 2008 CALIFORNIA CONSTRUCTION MAGAZINE, OVERALL TOP PROJECT: OUTSTANDING ARCHITECTURAL DESIGN, 2008

The most elemental qualities of light, material and form were used to create sacred space within an ethos of sustainability.

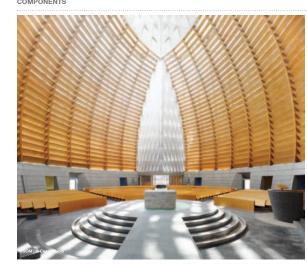


SOM SUSTAINABILITY REVIEW | 13

POTENTIAL PROPERTY.

Memorial Sloan-Kettering Mortimer B. Zuckerman Research Center NEW YORK, NEW YORK

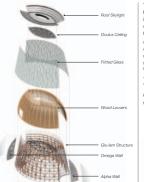
#### Sustainable Projects



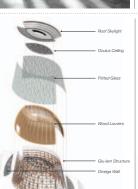


## Cathedral of Christ the Light

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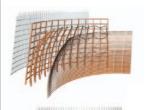




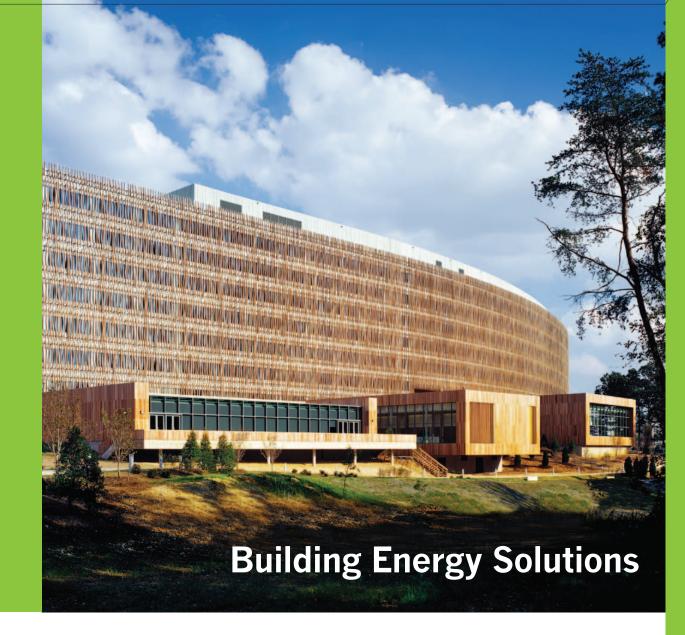




The most elemental qualities of light, material and form were used to create sacred space within an ethos of sustainability.



مقترح تصميم المسابقة Design Competition Proposal برج المملكة جدًّة ، المملكة العربية السعودية شركة جددًّة الإقتصادية عطاء لمفهوم التصميم الإبتدائي The Kingdom Tower Design Competition Proposal Jeddah, Kingdom of Saudi Arabia Jeddah Economic Company Tender for Concept & Schematic Design SOM SKIDMORE, OWINGS & MERRILL/LLP



**SOM** has received over 1100 design awards, more than any other design firm in the country.

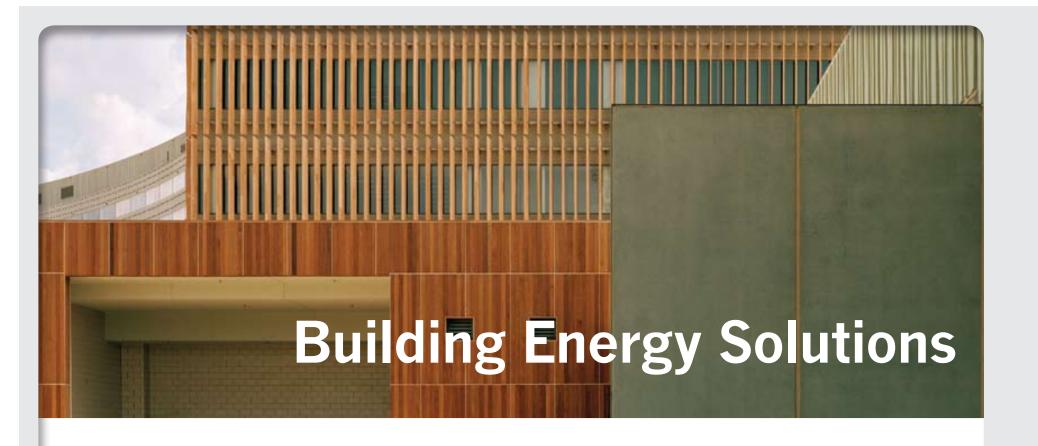
SOM

SKIDMORE, OWINGS & MERRILL ENERGY SERVICES, LLC

CHICAGO | NEW YORK | SAN FRANCISCO | WASHINGTON, DC | BRUSSELS | DUBAI | HONG KONG | LONDON | SHANGHAI

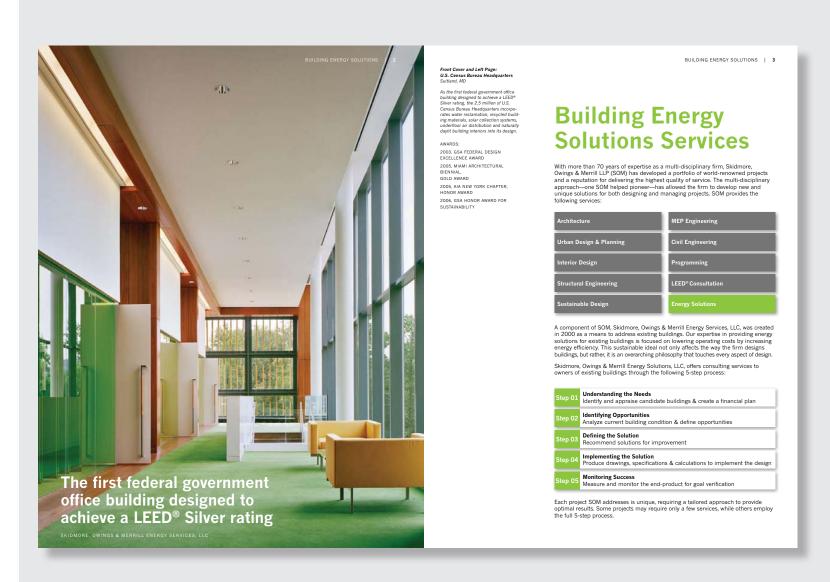
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SOM

SKIDMORE, OWINGS & MERRILL ENERGY SERVICES, LLC







Step 01 Understanding the Needs









Identify and appraise candidate buildings and create a financial plan





Preserving a modern landmark while maintaining its original appearance

## Step 02 Identifying **Opportunities**









**Analyze current building condition** & define opportunities

SKIDMORE, OWINGS & MERRILL ENERGY SERVICES, LLC

**Pearl River Tower** Guangzhou, China The 71-story, 2.3 million of Pearl River Tower is expected to be the world's most energy-efficient office tower upon completion, and a milestone along the way to energy independence.

2008, GOLD SPARK AWARD, GREEN, CARBON-LOWERING & ENVIRONMENTAL CATEGORY









The world's most

energy-efficient

office tower

2.3 Define Renewable Energy and Cogeneration Solutions

The incorporation of energy-efficient systems has long been an integral part of SOM's design approach, setting new standards for integrating energy generation, reduction, reclamation, and absorption into existing buildings. Our expertise in renewable energy encompasses a number of sustainable strategies including, but not limited to: solar thermal systems, wind turbines, geothermal, cogeneration, building-integrated photovoltaics, micro-turbines, fuel cells, biomass, passive heating and cooling and envelope optimization.











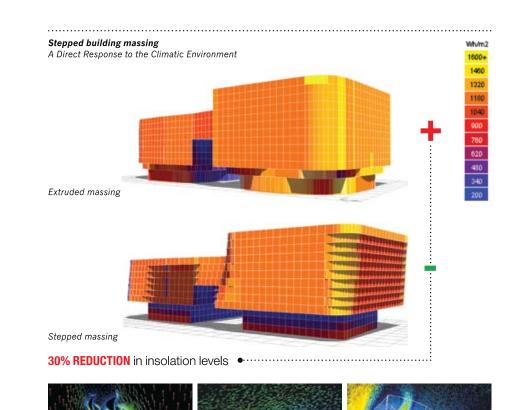
latest advances in computer simulation tools and genomic algorithms to integrate green technology into existing and new buildings. Our "toolbox" includes programs for energy modeling, radiation modeling, daylighting simulation, computational fluid dynamics, building information modeling, virtual environments and more.



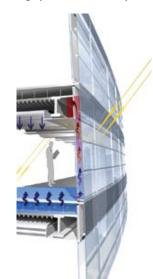




Daylighting / Radiation Modeling (BIM) and Energy Simulation



High-performance envelope

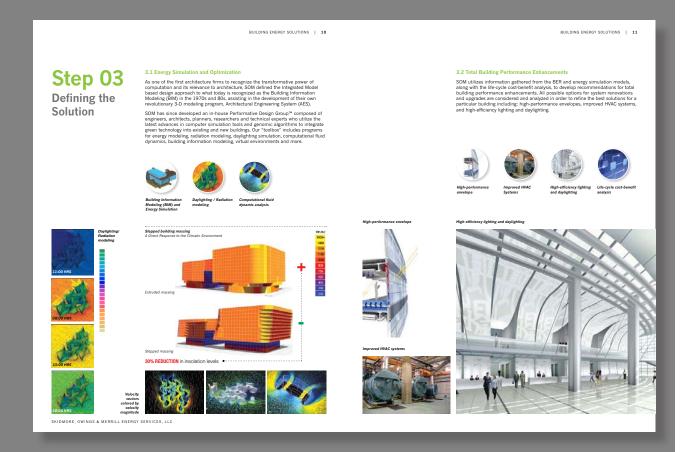


Improved HVAC systems



SKIDMORE, OWINGS & MERRILL ENERGY SERVICES, LLC

vectors colored by





BUILDING ENERGY SOLUTIONS | 14

## Step 05 Monitoring Success

Measurement and monitoring services are implemented to understand the building's performance after-the-fact and verify the results of improvements to building systems and operations. Meters and monitoring equipment, once installed provide real-time feedback on the amount of energy being consumed hourly, daily, monthly, and yearly, allowing for trend logging of energy systems. Building occupants who use meters and monitors to visualize their real-time consumption habits are more likely to alter their behavior and reduce their energy usage. Post-occupancy surveys are conducted to monitor and ensure building occupants are satisfied with the environment that has been created.











#### 5.2 LEED® Certification for Existing Buildings (LEED® EB)

The LEED® for Existing Buildings Rating System helps building owners maintain sustainable operational efficiency through recycling programs, exterior maintenance programs, systems upgrades and cleaning and chemical use standards. SOM, as a founding member of the U.S. Green Building Council and an original contributor to the development of the LEED® building rating system, is uniquely qualified to assist clients with these verification processes. For projects seeking certification through the U.S. Green Building Council, we provide LEED® consultation services from our core team of LEED® Accredited Professionals (LEED® AP).



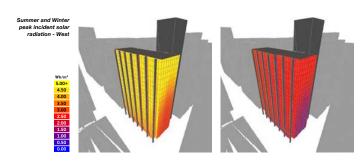




AWARDS:
2008, AIA NEW YORK CITY CHAPTER,
HONOR AWARD
2008, BSA BUILDING TYPE
STUDY AWARDS, HONOR AWARD
2008, ARCHITECT, R&D AWARD







## Measure and monitor the end-product for goal verification

SKIDMORE, OWINGS & MERRILL ENERGY SERVICES, LLC

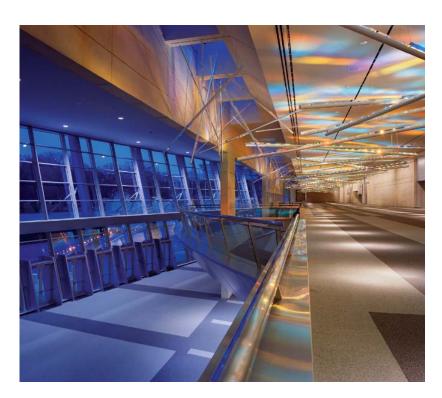


Dallas Convention Center



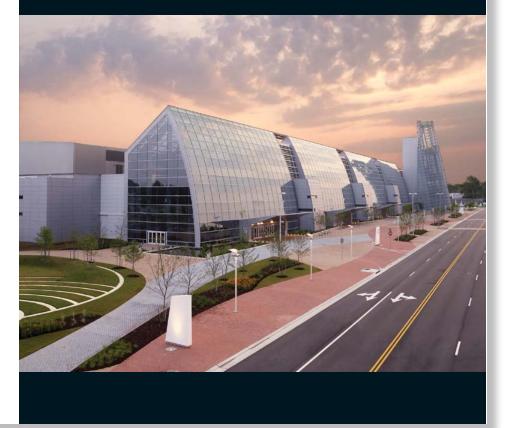
Before beginning design, the SOM/HKS Team finalized the programmatic requirements of the expansion and established a new long-term vision for both the convention center and the south edge of the city of Dallas. The ultimate expansion includes two new halls providing 600,000 sf of exhibit space, 150,000 sf of meeting space and two 50,000 sf ballrooms. The design revisits and resolves the problems of the original building, built in the early 1970s, and integrates these into a seamless, state-of-the-art facility.

Existing components within the convention center have been completely renovated including replacement of building systems, installation of upgraded finishes and improvement of the customer service center. In response to an extremely tight budget, several scenarios were developed to work within the financial limitations yet allow the building to expand with flexibility for incremental growth in the future.



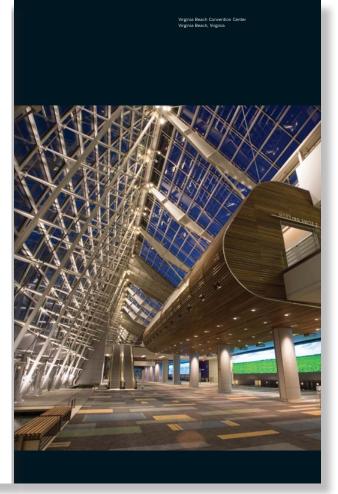
irginia Beach Convention Cent

ch Convention Center occupies the anchor sition for the planned redevelopment of the District. Design inspiration came from ints of the region's past, present and future. If tall tower of glass and steel and the elegant sall the city's historic lighthouse, the billowing ships and the awe-inspiring supersonic jets dies overhead. Sweeping roof curves evoke earby Atlantic Ocean.



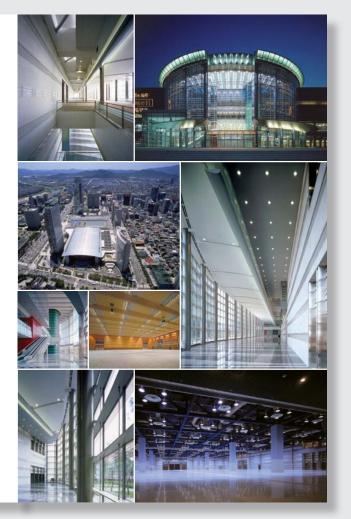












Suzhou International Expo Center Suzhou, China

An elegant, memorable and clear form, the Suzhou International Expo Center offers a new symbol for the city, unfolding across the site like a fan. At the heart of the complex, a public park provides space for relaxation and contemplation. Linear pools, lined by gardens, link the canals which flank the site, tying the entire assembly into the larger context of the Suzhou Industrial Park.

To balance the grandeur of this considerable facility with the inviting scale of a public meeting place, the complex is broken down into a series of pavilions making it easier for visitors to navigate. The new facility, while remarkable in design, is in fact a fairly simple building. Local materials, repetitive structural and interior elements, simple long-span structural systems and efficient building systems are combined in a creative manner to create a visually sophisticated solution.





SOM's competition design entry for the Hangzhou International Conference Center was inspired by the desire to celebrate the significant characteristics of the city's past and future: the historic West Lake setting, a vibrant urban community, an innovative high technology sector, and the verdant scenery of its many gardens and parks.

The design reflects the qualities of the landscaped Wave Park, which connects the West Lake by the river. These folds entour center unfolds its roof towards the river. These folds echo the silhouette of the hills surrounding Hangzhou. In addition, the building acts as a horizontal counterpoint to the New Performance Hall, which is set on an axis with the Great Plaza at the heart of the Conference Center. Together they comprise an exceptional composition in the Park, with the unique and identifiable Conference Center in the foreground and the domed profile of the Performance Hall as the backdrop.







The Zhongshan International Exhibition Center and Trade Mart, set in sub-tropical China, provides a new town center, well-suited for public assembly and community space. The complex includes exhibition and meeting space, generous lobbies and flexible dining areas, administrative support spaces, VIP suites, a central plant and building support areas, and a grand plaza, which accommodates civic celebrations, special events and outdoor exhibitions. The entire complex is sheltered by an enormous undulating roof structure, inspired by the forms of ancient Chinese armor and the rolling hills surrounding the site. The roof's faceted surface creates a dappled effect of light and shadows on the plaza below, providing stimulation and delight, as well as cooling shade.

Zhongshan International Exhibition Center and Trade Mart Zhongshan, China

The exhibition and trade mart buildings are designed to be nearly interchangeable, preparing the center to respond to future market needs. The trade mart contains two levels of trade pavillons, which can be leased in a broad range of configurations. A series of courtyards pierce the building forms, providing natural light throughout the facilities.



Recognized as the pre-eminent leader in architecture and engineering excellence, we take great pride in the design of more that 20 million square feet of high-performance convention center space world-wide.









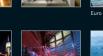
























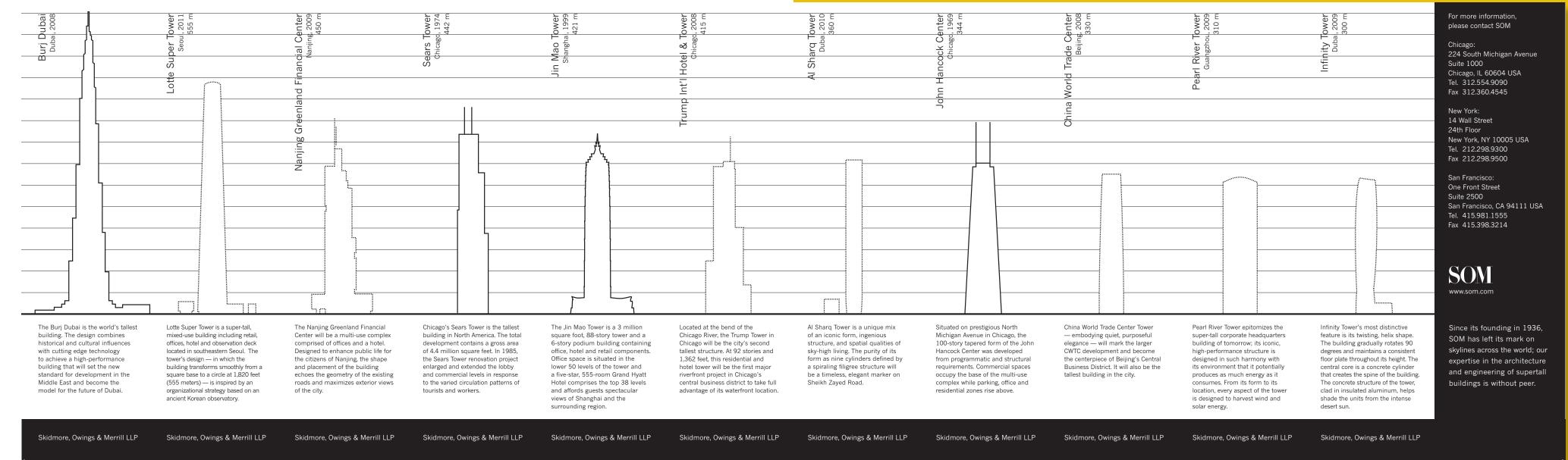


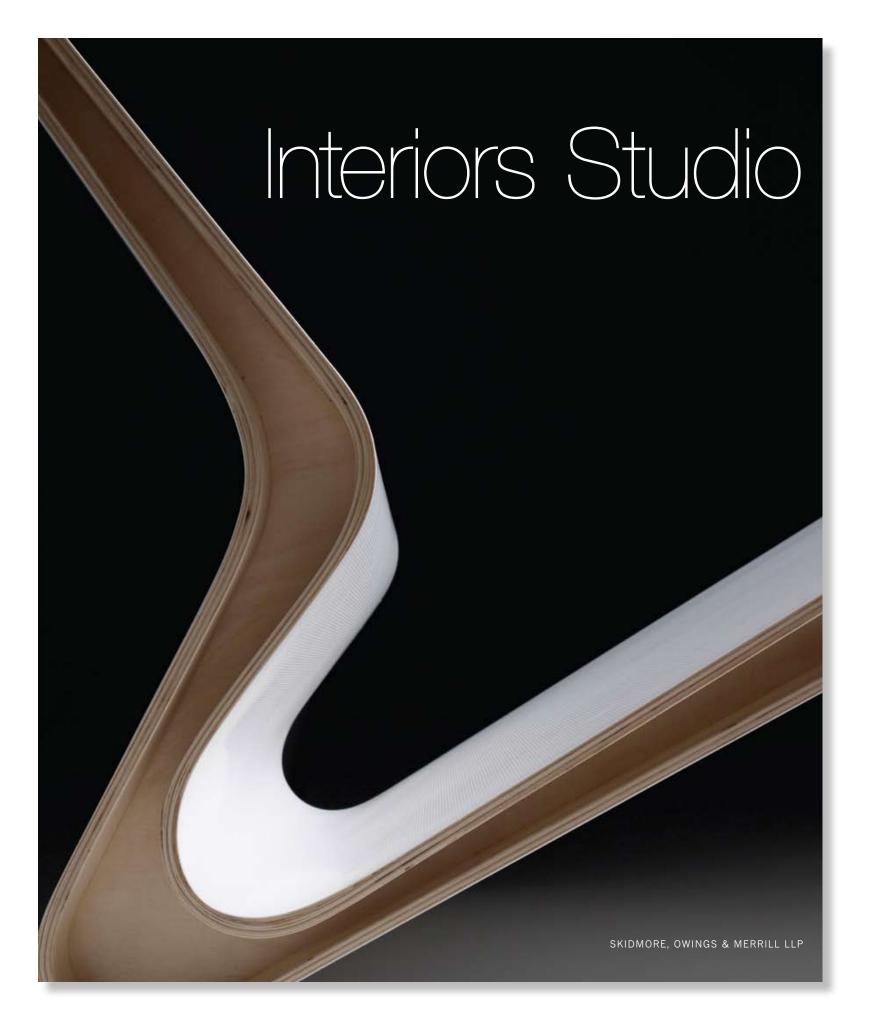












## The key to successful programming is knowing the right questions to ask.











COMPREHENSIVE SERVICES INNOVATIVE APPROACHES

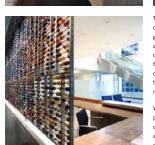


Top Right
7 World Trade Center Lobby
and installation by artist
Jenny Holzer
Bottom Left
Jin Mao Tower Atrium









The success of the SOM Interiors Group lies in our ability to express each client's vision and goals in architectural form. We view each project as a unique opportunity and employ carefully developed techniques—including comprehensive facilities review and analysis, standards development, space planning, digital design, and the development of alternative strategies—to meet the client's specific needs.









SKIDMORE, OWINGS & MERRILL LLP + INTERIORS STUDIO



Progressive Architecture

INTERIORS STUDIO 5



We design spaces that accommodate growth and change.





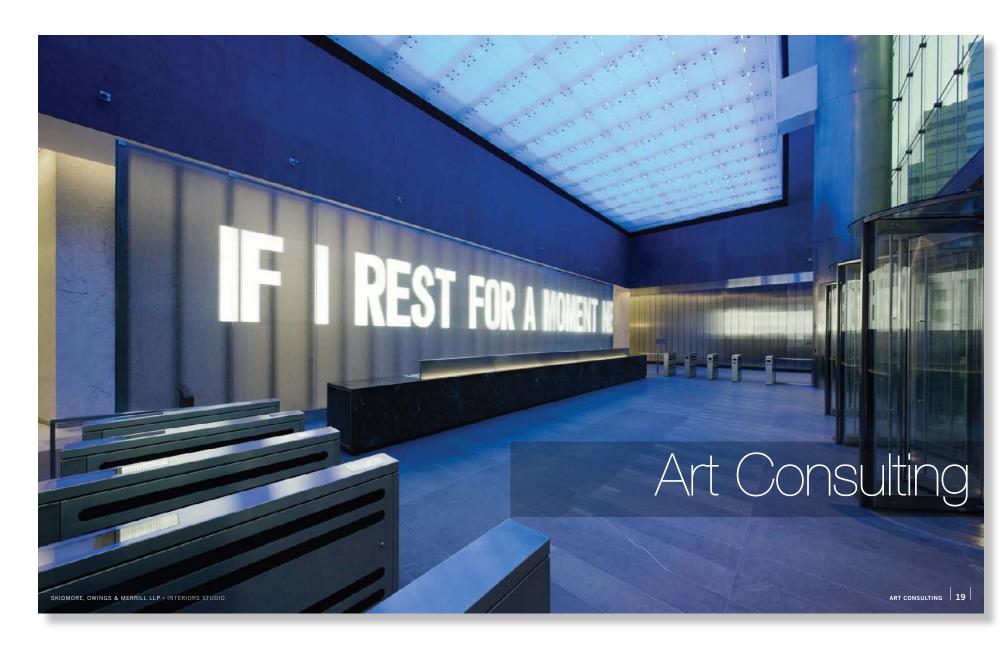


























ART CONSULTING 25





SUSTAINABLE DESIGN

# Sustainability has long been an integral part of SOM's practice.

SOM's design approach is firmly grounded in environmental sustainability. Our integrated services and in-house sustainable design experts work closely with our interior design teams to incorporate sustainable principles into each project. We stress preservation and conservation through energy use, indoor air quality (natural ventilation), and building orientation and materials. These practices are combined with an overall template for material selection and energy strategies, writing and implementation of green specifications, and LEED® or other certifications.

SOM has been a long-standing advocate of ecologically sustainable design. Since the 1950s, long before the green movement garnered widespread public notice, the firm has been researching, innovating, and integrating design features to this end. Projects such as the Weyerhauser Technology Center and the Enerplex / Prudential-At-Princeton Energy project are among the earliest examples of SOM's commitment to sustainable design ideals.

SOM incorporates life-cycle cost analysis in our sustainable approach to design. As an integral part of the cost estimating process, life-cycle costing determines the total costs throughout a project's life, including planning, design, acquisition and support costs.





Previous Page, Right & Botton Genome Science Laboratory



In projects around the world, we have implemented a range of concepts and strategies, including advanced building control systems, climactically responsive planning, waste reduction principles, natural daylighting, building orientation, urban redevelopment, thermal massing, building simulation, and achieving building performance ratings.

SOM has a group of LEED®-accredited professionals among our core team members. Together with our clients, we develop goals and implement strategies for sustainable building, including researching and selecting green building materials and assisting with specificatio language.



SOM was asked to analyze a Chicago law firm's headquarters and develop a new workplace statelegish at evid addiests organize needs for the next 30 years, including building criteria and real estates translegs for possible estimation, in required. The law firm was interested in having both a IEDD 'sliver Certified one and that and interior space. SOM's design pine includes transit improvements and fire Certified core and that and interior space. SOM's design pine includes transit improvements and fire ADDIEST CERTIFICATION (ADDIEST ADDIEST ADI

w headquarters.
stainable fatures of the project include:
A sustainable site: Identify a building that is in a wallable community, in an area with a minimum density of 60,000 3t/acre net space, and in close proximity to commuter rail, light rail, subway station and bus lines.





"CIVILIZATIONS LEAVE MARKS ON THE EARTH BY WHICH THEY ARE KNOWN AND JUDGED. IN LANGE MEASURE THE NATURE OF THEIR MIMORTALITY IS GAUGED BY HOW WELL THEIR BUILDERS MADE PLACE WITH THE ENVIRONMENT."
NATHANIEL OWINGS.
THE AMERICAN AESTHETIC (1969)



the historic Daniel Burnham designed Sanfa fe office bildings in Chicago decided to emouste the floors that it currently occupied rather than more to arrelate bication. The design team's within the cone Landmark building. The renoustion discorded a carefully considered, discreetly elegant, high-performance office space that is environmentally and strategically statisticate. For firm employees and cellents, the interior architecture recalls the firm's historically renovated "total design" approach while further stimulating technological, strategic and design innovation. The main programming objective was to articulate

views to the surrounding chy, views to Lake Michila fe gan, and views between all studios, workshops, galteries, and glossod in conference assor o various
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SUSTAINARI E DESIGN 31















"WE ARE, AT THIS PARTICULAR
TIME, IN AN AGE OF DISCOVERY..." BRUCE GRAHAM, SOM

SOM has always been a generator of future practice. Our current approach to digital design draws on the expertise of an in-house studio composed of technology experts and design professionals. This team, called BlackBox, uses parametric BIM (Building Information Management) software to maintain a database of information that informs the entire lifecycle of a project, allowing us to respond more directly to client requests and more accurately track the fulfilliment of a project's stated goals. With SOM's state-of-the ard digital design process, we can accurately estimate and control costs, customize projects quickly and efficiently, and broaden the scope of possibilities within a project.

SKIDMORE, OWINGS & MERRILL LLP + INTERIORS STUDIO

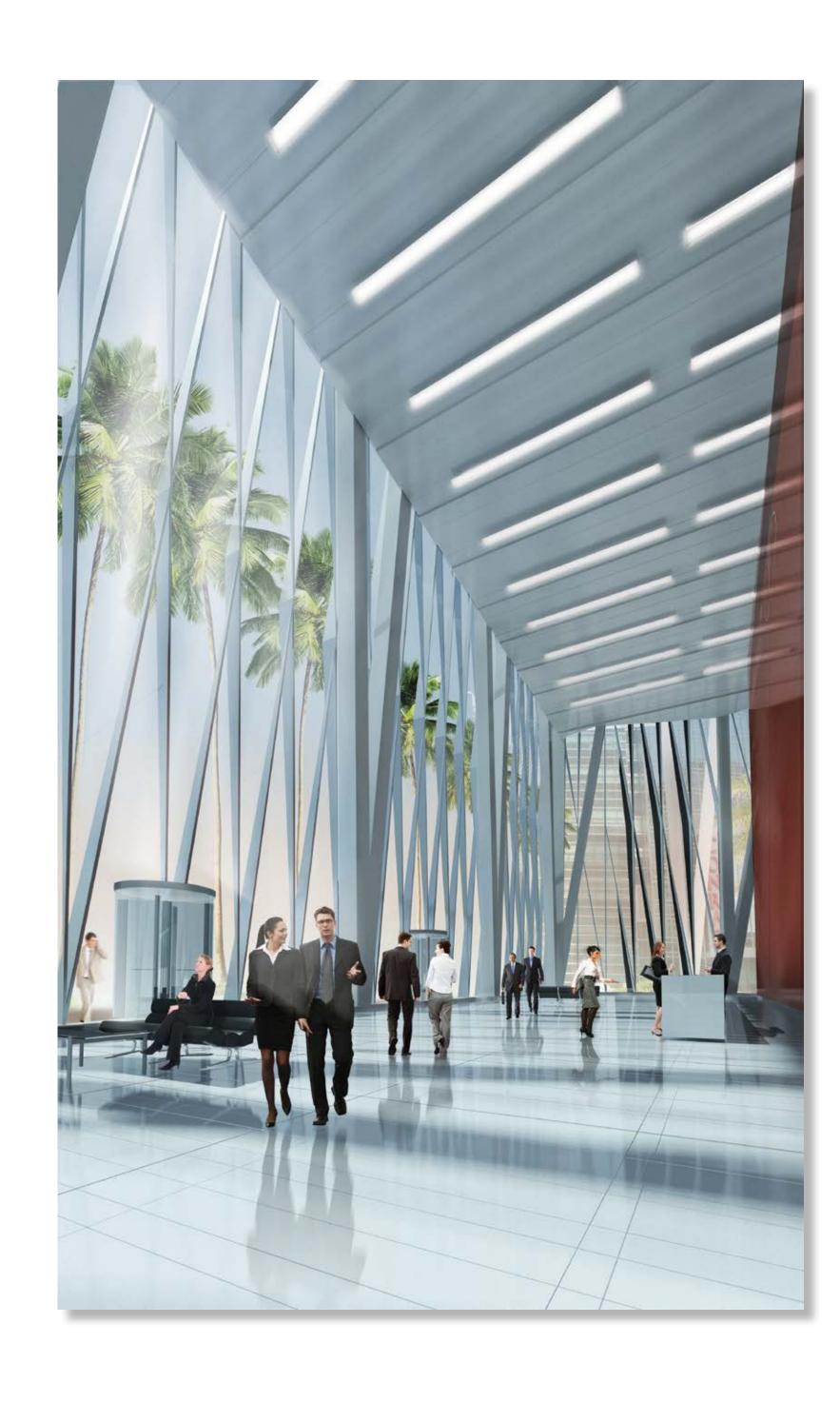
DIGITAL DESIGN 43









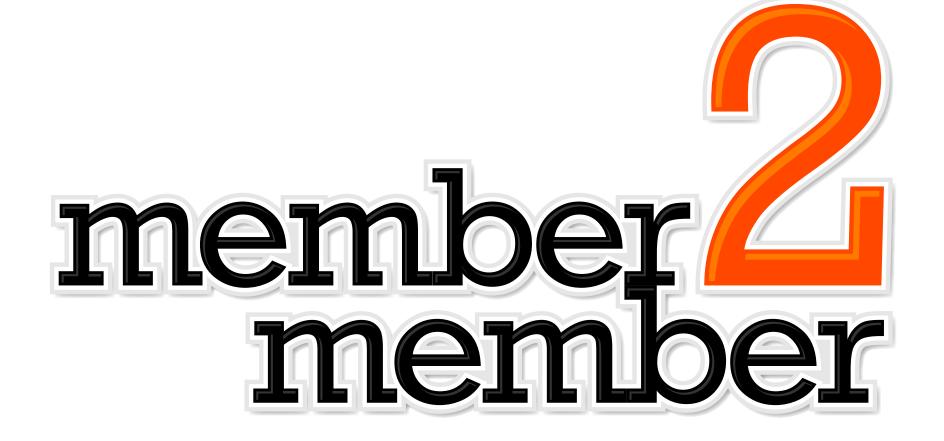




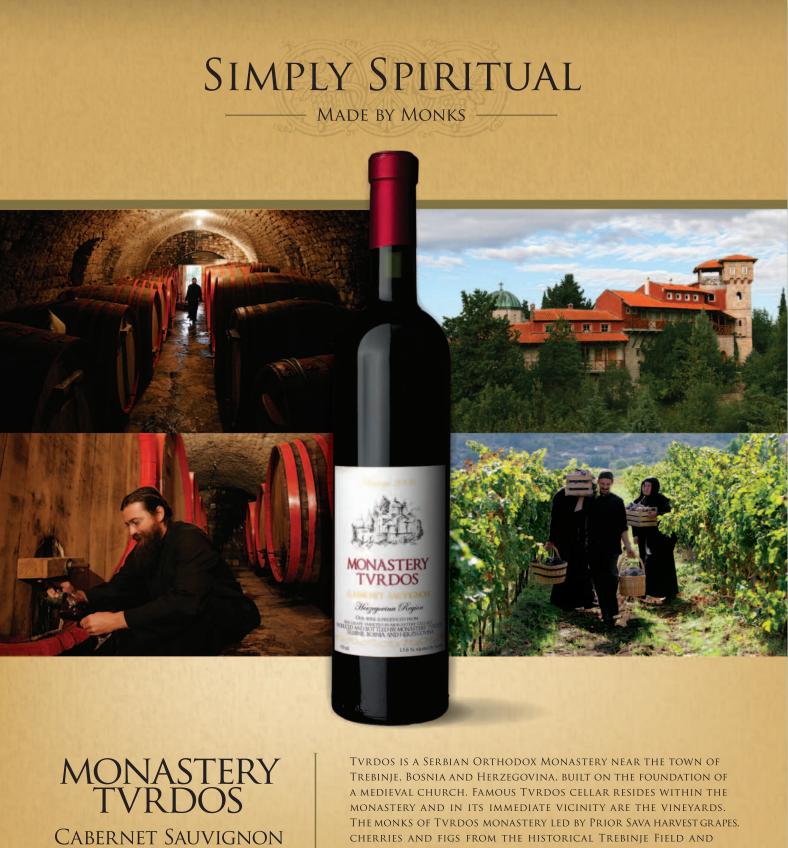












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